

NDSU LIBRARIES | ANNUAL REPORT FY21

July 2020-June 2021

1 SUMMARY

BY THE NUMBERS

Research and Instruction

74,923 In-person visits
1,521 Reference questions
136 Research consultations
93 Instruction sessions
415 Digital Fabrication Lab visits

Circulation and Website

184,013 Catalog searches
5,340 Study room bookings
11,957 Items circulated
7,811 Inter-library loans
2,022,675 Website views
21,460 Research guide views
778,409 Journal articles accessed
45,535 E-book downloads
8,089 E-media usage

New Materials Added

2,253 Books
561 Periodicals
2,192 Media titles
21,938 E-books

Library Expenditures FY21

\$232,698 Operating
\$2,045,647 Salaries
\$1,010,244 Benefits
\$3,348,843 Materials
Total \$6,637,432

Libraries' Total Holdings

783,444 Physical items
186 Databases
119,604 E-journal titles
19,158 Media titles
73,055 E-media
355,533 E-books

In FY21, the Libraries were once again fully open to the NDSU community, albeit with measures in place to ensure the health and safety of staff and users as the COVID-19 pandemic continued. Due to most students choosing to attend classes virtually rather than come to campus, the Libraries' gate counts were down 61.5% from FY20. However, as most services and resources were available online or virtually, Libraries staff were able to continue to meet the needs of the campus community. In April, Dean of Libraries Joe Mocnik announced that he would be leaving NDSU in July to become Dean of Libraries at Kansas State University.

HIGHLIGHTS:

Acquired or licensed close to \$3.4 million in scholarly resources.

Recruited 2 new staff members.

A standing Equity, Diversity, and Inclusion Committee was formed. In addition to crafting a statement of equity, diversity, and inclusion for the Libraries, the committee created the *Anti-Racism Resources for Teaching and Learning* guide.

Libraries staff received grants from the American Library Association's Government Documents Round Table (GODORT), the NDSU Foundation, ND EPSCoR, the National Endowment for the Humanities, and the National Library of Medicine.

A new website for the Germans from Russia Heritage Collection launched in August.

Libraries staff attended a virtual two-day Tri-College University Libraries workshop in February 2021 presented by Dr. Anne Phibbs entitled "Beyond Diversity 101: Micro-inequities, Implicit Bias, and Moving toward Equity."

Marvellous Ngongang received the 2021 Libraries Undergraduate Research Award for her paper "A Refractive Index Study of a Diverse Set of Polymeric Materials by QSPR with Quantum-Chemical and Additive Descriptors."

The LibQUAL+ survey was launched during the Spring Semester to measure perceptions of service quality in throughout the Libraries.

Friends of the Libraries, a group for people who share a passion for their community and a strong appreciation of NDSU Libraries, was established.

2 ACCESS SERVICES



Access Services began the year preparing for the re-opening of the Main Library after being closed in March due to the COVID-19 pandemic. Staff worked to develop protocols for assisting persons with special needs, quarantining books and other returned items, as well as cleaning schedules. Training videos were created to instruct student employees on how to appropriately clean furniture and equipment, and staff worked with Libraries Administration to provide adequate personal protective equipment (PPE) and cleaning supplies.

The Stacks Supervisor, the Reserves Supervisor, and the Head of Access Services moved furniture to accommodate social distancing in public spaces and placed excess furniture into storage. Staff worked with Facilities to turn the lower basement level into a temporary classroom for Fall Semester.

In addition to COVID-related projects, staff members were able to complete inventory and shifting projects at the Main Library and began working on new and ongoing initiatives. The Head of Access Services worked with Libraries Administration to develop workflow procedures for the Friends of the Libraries program and completed work on the emergency procedures manual for the Main Library, with the help of the Libraries' Administrative Assistant and the Stacks Supervisor.

The Stack Supervisor and the Reserves Supervisor also worked on a student worker development plan and formed assessments for student work. Developments included the addition of two student managers in accordance with the Libraries' Strategic Plan. Student managers worked as evening managers Sunday through Thursday from 8:00PM to 12:00AM and on Saturdays. Student managers ensured that tasks were completed in a timely manner and assisted in managing large-scale projects.

INTERLIBRARY LOAN

With the completion of the Tipasa integration at the end of FY20, staff began focusing attention on processing returned materials from the NDSU community as well as borrowing libraries as normal operations resumed in many libraries that had halted operation during the start of the COVID-19 pandemic.

In early April, staff received notice that NDSU Libraries had been selected as an OCLC Express Library, part of a new OCLC initiative to help libraries provide requested articles to library users as fast as possible by leveraging the resources of more than 1,000 libraries. The Libraries were chosen for their Interlibrary Loan staff's exceptional work in consistently delivering articles and digital resources within 18 hours or less.

OFF-CAMPUS STORAGE ANNEX

The Branch Library Associate continued to work on weeding items from the P. Haakenson Health Sciences Library, and the Branch Library Technician completed the project of condensing microfiche. In May, staff members began working on the inventory project at the Off-Campus Storage Annex, which included working with the Resource Acquisition Management and Discovery Department and subject librarians to address missing and misplaced items.

3 RESEARCH AND INSTRUCTION

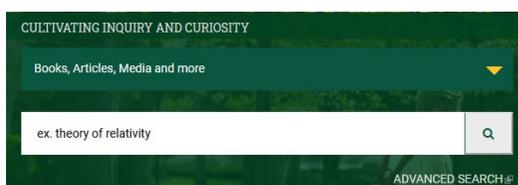


Research and instruction services had a strong year where they were able to sustain the number of consultations they do and continued to see increases in the number of attendees at Libraries' workshop programming. Inter-departmental collaborations expanded the programming, outreach, and resource sharing that librarians undertook with faculty, with a special focus on supporting equity, diversity, and inclusion efforts on campus. The department continues to mentor students and support events such as the Innovation Challenge, Day of Writing, and NDSU Explore. Department members are also serving on an increasingly wide variety of campus committees such as Transfer Student Success and Staff Senate, and undertaking anti-racism work. Librarians also participated in a number of orientations and outreach efforts such as Welcome Week, international and graduate student orientations, and new faculty orientation. This has helped the department identify campus community needs and opportunities while building strong relationships across campus. Significant progress was also made towards managing the Libraries' existing collections at both the Off-Campus Storage Annex and in the Main Library to bring them in closer alignment with current curriculum and research needs. Department members also served on local and national committees and organizations, which increased the exposure of NDSU Libraries. The Digital Fabrication Lab continued to grow this year and is clearly developing into a valued campus resource. Its switch to a system requiring appointments allows for stronger student outcomes and progress on projects. While it is difficult to know what the coming year will bring, the Research and Instruction department will continue to focus on its capacity to provide programming and consultations on a wide variety of topics either in-person or online.

4 COLLECTIONS AND SYSTEMS

COLLECTIONS

RESOURCE ACQUISITION, MANAGEMENT, AND DISCOVERY (RAMD)



The RAMD department started off the new fiscal year onboarding two new colleagues: Tina Gross, Metadata and Cataloging Librarian, who started in May 2020, and Barbra Davis, Resource Acquisition and Management Librarian, who started July 1st. The primary project for RAMD during summer 2020 was going live with the statewide installation

of Ex Libris' Alma and Primo along with other Online Dakota Information Network (ODIN) academic libraries. With the shared catalog among the institutions, together the department learned new workflows for cataloging and management of resources, which have taken some time to iron out. They continue to have regular meetings with ODIN colleagues.

Similar to the past few years, the Collection Management Coordinating Team once again had cut library resources due to budgetary concerns. Many content providers held their pricing steady due to the pandemic, and Barb Davis spent much of her time diligently negotiating with others, saving funds wherever possible. Together, the group came up with a solution to reallocate funds to be able to subscribe to the online version of the *New York Times*, a highly requested resource.

In addition to the everyday tasks in processing materials and ensuring their accessibility, improvements that RAMD staff have contributed to the Libraries during FY21 include:

- Addition of common and local fields for display in Primo (identifiers, 545, 586, 590, 690),
- Began utilizing MARCIVE's Catalog Record Distribution Program for GPO records,
- Began utilizing Alma functionality for monthly automatic holdings updates for certain content providers (KBART files),
- Transitioning to managing COUNTER usage reports within Alma,
- Assisting subject librarians with creation of Collections in Primo, as well as Alma reports, etc.,
- Revision of the IR workflow/metadata document and Google submission form,
- Configured a solution for Government Document search scope in Primo,
- Secured end of year funds for a heavy-duty paper cutter, which will allow us to digitize theses and dissertations more efficiently.

SYSTEMS



The pandemic changed the way work on campus was performed, and a lot of work was done to ensure staff were able to perform work remotely. Utilization of Zoom and addressing access issues were priorities. Because of the worldwide shift, hardware shortages, including computer chips, cameras, and microphones, were not available or had excessively long delivery times. Highlights of the past year include:

- CARES grant funds provided the Libraries with four tablets, twelve laptops, and two Crestron FLEX units.
- Mitch Axness worked closely with Libraries colleagues on the equipment, software, and networking needs for the new Data Visualization Lab, which is scheduled to open by the 2021 Fall Semester.
- The GRHC's new website started the year in Beta and went live August 2020. The addition of significant content related to Customs and Traditions has been ongoing.
- The Libraries new website Beta was under development for most of the year and is scheduled to go live in August 2021 before students return.
- ITS reworked how they approach user management, and sought input from the Systems staff because the needs and requirements of the Libraries' systems tend to present challenges. Handling of emeritus and affiliate access were priorities. It was jointly agreed that affiliates needing access to online library resources require sponsorship from college or department leadership, since research projects including external researchers need the knowledge and approval of area administrative leadership.
- New servers for the IR, Archivematica/AtoM server setup were delayed due to ITS priorities.
- The Center for Computationally Assisted Science and Technology (CCAST) data ingestion station was shelved because of problems and competing priorities.

BUSINESS LEARNING CENTER AND KLAI JUBA WALD ARCHITECTURAL STUDIES LIBRARY



During FY21 the Architectural Studies Library (ASL) and Business Learning Center (BLC) implemented changes, established new procedures due to the COVID-19 pandemic, and strengthened partnerships with the newly formed School of Design, Architecture and Art, as well as the College of Business and the Department of Agribusiness and Applied Economics. Although the pandemic resulted in a reduction of open hours and decreased the number of people visiting the physical branch libraries there

was still steady use, consistent access to electronic resources, and requests for reference and research consultations, all of which demonstrate the value of the services provided by the branch libraries.

At the ASL, the theses digitization project was completed in December 2020, and 90 architecture and 19 landscape architecture theses from 2020 and 2021 graduates were uploaded to the Institutional Repository. To support all departments in the School of Design, Architecture and Art, visual arts materials were evaluated and transferred from the Main Library to the ASL. Partnering with the Department of Architecture, the ASL supported a graduate service assistant and expanded the materials collection. The collection was shifted and shelving was removed adding over 200 square feet of floor space and 100 linear feet of shelving.

The BLC collection was evaluated to align the collection to the current needs of the programs it supports. In addition to program needs, items were further evaluated by condition, usage statistics, and availability online and at universities nearby. As the collection was evaluated, materials were shifted and shelving was adjusted and removed. With the removal of shelving units, space was opened to accommodate a second desk for the library associate and a small-scale rapid prototyping area that will include 3D printers. These changes and additions were undertaken based on survey responses from students, faculty, and staff in the College of Business and the Department of Agribusiness and Applied Economics.

NDSU HEALTH SCIENCES LIBRARY



The past year has been chaotic due to the COVID pandemic and changes to the way staff have had to conduct their work in the Health Sciences Library, but the staff has persevered, and endeavored to keep the library, its resources, and services as accessible and helpful as always. A lot of work has been done in Bismarck to better organize and right-size the collection, while in Fargo staff have been steadily weeding older materials from the Health Sciences Library that are housed at the Annex. Library Associate Linnett Schmidkunz took the initiative to implement new outreach activities in Bismarck to help students connect with each other and de-stress during the pandemic. And in Fargo, a number of small projects were undertaken to benefit students and faculty.

Multiple tasks related to the Health Sciences Library collections were completed this past year. Linnett edited the bulk of the call numbers for items in TinyCat. The software had automatically pulled and displayed LC call numbers, when the majority of the Bismarck collection uses NLM call numbers; thanks to Linnett, these errors have been corrected. Branch Library Associate Diana Kowalski has been steadily weeding the old HSL books at the Annex, with a long-term goal of no longer having the Fargo collection separated between the Annex and the Main Library. Linnett and Diana worked together to identify journals in Bismarck that could supplement print collections in Fargo; the bound journals that were not transferred will be deselected and removed.

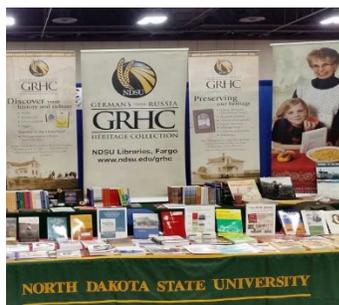
There were several opportunities for collaborating on grants in Fargo this past year. Health Sciences Librarian Merete Christianson, Government Information Librarian Susanne Caro, and Social Sciences Librarian Al Bernardo successfully applied for and have been scheduled to receive two travelling exhibits from the National Library of Medicine: *This Lead Is Killing Us: A History of Citizens Fighting Lead Poisoning in Their Communities* and *Care and Custody: Past Responses to Mental Health*. NDSU Libraries is scheduled to receive these in early 2022.

Other projects Merete was involved with in Fargo were helping a nursing and pharmacy team do some systematic literature searching for an article that was eventually published in January of this year, and working with Susanne, the Exhibits Committee, and the Black Students Association on the exhibit *Black America: The Story We'll Tell* in the Main Library.

Of note in Bismarck were several initiatives Linnett developed to engage nursing students with the library and de-stress from both pandemic and schoolwork anxiety. These included specially curated Dead Week emails to nursing students that included study tips, links to guided meditations, and humorous videos. In spring semester, Linnett also began two weekly outreach activities: Morning Mantras, which were inspirational quotes shared each week in the library, and Tell Me Something Good, in which students were able to share positive events or thoughts to be posted in the library.

In the coming year, the Health Sciences Library staff looks forward to nurturing many of their partnerships in person and continuing to challenge themselves with new projects and opportunities while providing the library services that aid NDSU students and faculty in their research pursuits.

GERMANS FROM RUSSIA HERITAGE COLLECTION (GRHC)



Fiscal year 2021 was both challenging and rewarding for the GRHC. The pandemic forced them to review their plans and refocus efforts to meet the needs of their patrons in a different world. They found opportunities to reach more of their audience by providing new resources online for the first time, co-hosting documentary watch parties, and giving virtual presentations. They streamlined their budget, had success in fundraising, developed stronger collaborations with colleagues and external organizations, while continuing many of the projects that were already planned. GRHC Director and Bibliographer Michael Miller and GRHC

Outreach and Operations Coordinator Jeremy Kopp switched off days working from home and the GRHC consistently had staff present in the office through the pandemic.

Early in FY21, the new GRHC website was launched. In addition to answering questions about the website, it was important to find opportunities to give presentations demonstrating how to navigate the new site while highlighting GRHC's resources. To that end, GRHC staff presented at two major virtual events to a combined audience of nearly 450 people. In the fall, they also did a virtual tour and GRHC overview for the *Intro to Public History* course.

Another positive aspect of the pandemic was the outreach opportunities it provided, as the GRHC was able to reach a larger audience with virtual events. They collaborated with Prairie Public to create several Facebook Watch Parties showing different films in the German-Russian Documentary Series and provided additional commentary and spurred conversation among attendees. The combined audience of all watch parties was nearly 1,000.

Additionally, the GRHC strengthened their collaborative efforts with the Tri-County Tourism Alliance by assisting with the creation, research, and implementation of the Talking Trail project. Over 25 German-Russian historic sites now have Talking Trail points where tourists can listen to a recorded historic site narrative by using the app or calling a phone number. Jeremy also created and designed a new website for the Tri-County Tourism Alliance.

This year has also been positive with regard to fundraising. Two major donors committed future planned gifts that allowed GRHC to capitalize on NDSU's *In Our Hands* Legacy Challenge and receive \$20,000 immediate matching funds for the GRHC. They also had a successful Giving Day, raising nearly \$3,000 for the GRHC. These funds help to sustain their mission to share and preserve the history and culture of the Germans from Russia in North Dakota and the Northern Plains.

The pandemic has also created challenges, mainly budgetary, due to the cancelation of the Journey to the Homeland Tour for another year. GRHC staff made additional budget adjustments for FY21 and ended the

year under budget but they still face the reality of non-appropriated funding running out sometime in FY23. This will cause a staff position to lose funding and bring the department down to 1 FTE. Finding a solution to maintain 2 FTE in the GRHC is a priority.

NDSU ARCHIVES



Due to the pandemic, this past year was both challenging and interesting for the Archives. They successfully switched gears to accommodate new protocols and worked on several projects over the year utilizing their student workers, graduate assistants, and interns. Staff members also did a limited number of presentations.

The Archives reopened to the public on June 9th with COVID protocols in place. While planning for reopening, it was decided to have patrons make appointments 24 hours in advance to ensure no more than three patrons occupied the Reading Room to maintain social distancing. It was also recommended patrons have a list of materials they would like to look at to maximize time spent in at the Archives. Once patrons realized the Archives had reopened the appointment calendar filled up fast.

The Archives' two biggest projects this year were the transferring the Institute finding aids and the University Archives finding aids to ArchivesSpace. Student workers were able to make a great deal of progress on processing collections over the course of the year. The Institute Finding Aids are close to being finished; however, the ones left to do are either problematic, exceptionally large, or photographs, which are more time intensive. The University Finding Aids Transfer has just started and only three have been completed. The student workers are busy with processing Institute collections that have high research value, especially The Lawrence Welk Sheet Music Collection.

The online exhibit *A Photographic Journey: The Life & Work of Leo Kim* was created by NDSU Department of Communication graduate student Noah Petters with assistance from NDSU Archives volunteer Mike Smith and NDSU Libraries staff members and launched in April. Kim's collection of photographs, negatives, slides, and records was generously donated to the NDSU Archives in 2019. A selection of Kim's photographs of North Dakota was later installed in the Main Library's east stairwell.

Staff members participated in several presentations. Processing Archivist Matthew Tallant and Lead Archives Associate John Hallberg taught *Introduction to Public History* for Dr. Angela Smith. John wrote two articles for the F-M Heritage Society Newsletter entitled "From the Vaults of the Archives" and was interviewed by Tanner Robinson with WDAY about the 1936 heatwave. Archives Associate Katrina Burch did two New Employee Orientations for the university.

The Archives also received several major donations, including materials from the West Fargo Public Library, Fargo Public School District, ND Lutheran Church Missouri Synod, Unitarian Universalist Church of Fargo/Moorhead, and Schlossman Family Materials.

GOVERNMENT INFORMATION



The beginning of the year was dominated by pandemic-related work, including the creation and maintenance of a guide on available state, federal, and international information, and finishing work on the Libraries' mask project. To promote voting and celebrate Constitution week COVID-friendly grab-bags were assembled, which included pocket Constitutions and voter information for Minnesota and North Dakota with URLs directing users to the appropriate state

websites. These were set out as part of a display; a research guide was maintained for online users.

Usage of the collection reflects the realities of the pandemic, with a 54 percent decrease in the use of the physical collection while the use of electronic titles increased by 49 percent. To reduce workload and increase access to catalog records for electronic government information, Government Information Librarian Susanne Caro worked with the members of the Resource Acquisition, Management and Discovery department to join the Federal Depository Library Program's (FDLP) Cataloging Record Distribution Program. Digitization efforts also continued, with two student workers engaged with inventorying the State government collection to determine the extent of previous digitization of Agricultural Extension publication and to inform future digitization plans.

Outreach efforts included several of online presentations. The FDLP requested two presentations for their continuing education FDLP Academy: "Importance of Tangible Formats" which explored why some physical materials should be kept, and "Is it an allergy, cold or COVID? Finding answers with Federal health resources"; the latter was part of the FDLP 101 series for new government information professionals. Two panels were organized and moderated for the Government Documents Roundtable (GODORT): "Writing & Publishing for Information Professionals", a panel discussion was presented as part of the GODORT Midwinter Conference and GODORT Chat Series "Teaching Government Information".

In June 2020, Susanne received GODORT's NewsBank/Readex/GODORT/ALA Catharine J. Reynolds Research Award for "Developing an improved tool for monitoring vinegar syndrome in cellulose acetate formats". This project involves a collaboration between the Libraries and Kent Rodgers of the NDSU Chemistry Department and builds on previous research to create a color guide for use with acid diction strips used by heritage institutions for condition monitoring of multiple formats.

Susanne also worked with a team of librarians at Utah State University and Notre Dame on a successful application for an NEH Public History Planning Grant. This project, *Sharing Stories of Community Resilience to Disasters; Designing a New Model for Collaborative Traveling Exhibits*, was awarded \$16,421. Over the next year the team will create a multi-faceted exhibit that will travel to four different sites as a proof of concept.

5 PARTNERS AND CONSORTIA

The Libraries work with a variety of other institutions to promote and develop new services, resources, and areas of engagement.

ODIN CONSORTIUM (NDUS)

Migration to the new shared consortial instance of Alma/Primo was largely uneventful for the Libraries. Having been long-term users of both platforms and with established local configurations transferred to the institutional area of the ODIN instance, little changed for NDSU. The one thing that did require work was catalog records. During the migration process, the Academic Cataloging User Group was formed to determine which fields in catalog records could be localized and maintained by individual libraries, as well as a new workflow for adding and maintaining records in the shared catalog. While most issues were worked through, and bulk edits made to catalog records utilizing normalization rules, the group continues to meet regularly with the mission of continually improving the consortium's catalog records and user item discovery. With constant improvement of the consortium's catalog records and user item discovery being their ongoing mission.

ODIN's Academic Discovery User Group was created to address member libraries' needs for improvements to resource discovery in Primo, and to discuss how to handle student instruction on use and discovery of library resources. This group continues to meet regularly, and focuses on modifications to the user interface and providing instruction on its use. As the libraries became more comfortable, focus alternated between instruction and discovery/Primo VE.

TRI-COLLEGE UNIVERSITY

North Dakota State University, Minnesota State University Moorhead, North Dakota State College of Science, Minnesota State Community and Technical College, and Concordia College form the Tri-College University, which facilitates cross-registration and other shared services among institutions of higher education in the greater Fargo-Moorhead area. Library directors of the member institutions meet regularly over the academic year. In February, the Tri-College University Libraries hosted the virtual two-day workshop presented by Dr. Anne Phibbs entitled "Beyond Diversity 101: Micro-inequities, Implicit Bias, and Moving toward Equity", which had originally been scheduled for April 2020. Other key sponsors included Minitex, the Northern Lights Library Network, and ODIN. Over 260 library employees from libraries in North Dakota, Minnesota, South Dakota, Wisconsin, and Canada attended.

MINITEX

Minitex is a publicly supported network of academic, public, state government, and special libraries working cooperatively to improve library service for their users in Minnesota, North Dakota, and South Dakota. There is reciprocity with Wisconsin libraries. Belonging to this consortium allows NDSU Libraries to save significantly on databases and other library products through cooperative purchasing. Minitex also provides valuable professional development opportunities for participating libraries.

UMWUG – UPPER MIDWEST USER GROUP (EX LIBRIS)

Conference planning for the 2021 conference began in March. Dates in 2021 were explored, but most proved to be problematic, for a host of reasons. Additionally, the uncertainty of the pandemic situation for the fall made the decision to put the conference off until 2022 the most prudent.

6 EVENTS AND PUBLIC PROGRAMS



In FY21 the Libraries held various virtual public programs and offered in-person opportunities to share resources while following COVID-19 restrictions. Topical lectures, presentations, and awareness events reached hundreds of people during the course of the year, including students, faculty, staff, and community members.

Highlights include:

- Libraries staff members set up a booth during Welcome Week where they safely welcomed students back to campus when in-person classes resumed in August 2020. Staff engaged with approximately 100 students and let them know that the Libraries are here to support them throughout their college career.
- During Suicide Prevention Month in September, the theme "Be Good to Yourself" was used to invite students to take home resources including access to an online mental health test, self-care techniques, and a list of NDSU and community support services.

- As part of the 2020 One Book One Community reading initiative in September, Dr. Paul Schwarz (Plant Sciences) gave a virtual presentation titled “Malting Barley: Contribution of Minnesota and North Dakota to the Soul of Beer.”
- An online Gunlogson Presentation was held in October with over 70 attendees as Department of Biological Sciences faculty members Laura Aldrich-Wolfe and Steven Travers discussed botanical history and their efforts to update the *Handbook of North Dakota Plants* for the 21st century.
- Giving Day 2020 had its most successful year yet for the university and the Libraries, with 87 gifts totaling \$16,175 donated to the Libraries in December.
- Friends of the Libraries was established for people who share a passion for their community and a strong appreciation of NDSU Libraries. The launch was successful as the group gained 12 Founding Members, 6 VIP Members, and 35 Members.
- The Libraries partnered with the NDSU Department of Communication to host a live virtual program to honor Leo Kim and to create the online exhibit *A Photographic Journey: The Life & Work of Leo Kim*. The program in April 2021 brought almost 60 attendees together to celebrate Kim’s life and work. In addition, a selection of Kim’s photographs of North Dakota was installed in the Main Library’s east stairwell.
- In Spring 2021, the Main Library hosted the exhibit *Black America: The Story We’ll Tell*, created by NDSU Black Student Association members. Exhibit themes included the evolution of Black arts and culture, military service, Black fatherhood, and the protest for equal rights.
- The Libraries consistently communicate updates to resources, services, events, and more through multiple platforms. In FY21, the Libraries gained a 13% total increase in social media followers, sent out 20 email newsletters to campus, and were featured nine times in NDSU News.

7 COMMITTEES AND WORKING GROUPS

The Libraries has several standing committees and working groups to facilitate various activities, initiatives, and projects. These include:

Alma/Primo Review Group	Institutional Repository Working Group
Assessment Committee	Libraries Website Working Group
Collection Management Coordinating Team	Library Management Council
Development Committee	National History Day Committee
Digital Archive Working Group	Reference Committee
Equity, Diversity, and Inclusion Committee	Search committees (multiple)
Exhibits Committee	Staff Development Committee
Faculty Senate Library Committee	Undergraduate Research Award Committee

8 STAFF ACTIVITIES

NEW STAFF

Barbra Davis, Resource Acquisition & Management Librarian

Shannon Hokstad, Administrative Assistant

SERVICE AWARDS

Lindsay Condry, Dean's Excellence Award

Adam Elznic, NICE Center Faculty Fellow

Steven Jeffery, Five years of service at NDSU

Maddison Melquist, Five years of service at NDSU

GRANTS RECEIVED

Susanne Caro is part of a team that received a NEH Public History Planning Grant for *Sharing Stories of Community Resilience to Disasters; Designing a New Model for Collaborative Traveling Exhibits*. Susanne also received the ALA Government Document Round Table (GODORT) NewsBank/Readex/GODORT/ALA Catharine J. Reynolds Research Grant for "Developing an improved tool for monitoring vinegar syndrome in cellulose acetate formats".

Merete Christianson, Al Bernardo, and Susanne Caro successfully applied for and have been scheduled to receive two travelling exhibits from the National Library of Medicine: *This Lead Is Killing Us: A History of Citizens Fighting Lead Poisoning in Their Communities* and *Care and Custody: Past Responses to Mental Health*.

Adam Elznic, Bob Tolliver, and Hallie Pritchett were co-PIs (among others) for the successful EPSCoR Equipment Award of \$65,000 for portable FARO 3D laser scanners.

Hallie Pritchett received a \$46,000 NDSU Foundation Impact Grant to create a Data Visualization Lab in the Main Library.

STAFF CONFERENCE PRESENTATIONS

Al Bernardo presented "Supporting Students in an Age of Anxiety" at the 2021 NDSU Student Success Summit.

Susanne Caro developed two presentations: "Importance of Tangible Formats", exploring why some physical materials should be kept, and "Is it an allergy, cold or COVID? Finding answers with Federal health resources"; the latter was part of the FDLP 101 series for new government information professionals. She also organized and moderated two panels for the Government Documents Roundtable (GODORT): "Writing & Publishing for Information Professionals", a panel discussion was presented as part of the GODORT Midwinter Conference, and GODORT Chat Series "Teaching Government Information".

Tina Gross was interviewed for *Sounding the Radical Catalog*, January 2021 and was a panelist on "Diversity, Equity, and Inclusion (DEI) and the PCC -- a Conversation", PCC Virtual Meeting, February 19, 2021. She also appeared as a panelist and participated in Q&A for several virtual screenings of the documentary *Change the Subject* at academic and public libraries across the country:

- Library Leadership Ohio, July 16, 2020
- Minitex Library Consortium, August 18, 2020
- NDSU Libraries, October 21, 2020
- University of Texas-Austin, October 30, 2020
- Indiana University, December 3, 2020
- University of Utah, May 18, 2021
- New York Public Library (staff/MLIS students), June 8, 2021

Michael Miller and Jeremy Kopp presented “The Germans from Russia Heritage Collection at North Dakota State University Libraries” at the Black Sea Germans Virtual Conference on January 23, 2021 and at the at the AHSGR Virtual Treffen Tuesday event on April 27, 2021.

Maddison Melquist and Beth Twomey presented “Adapting to asynch: Developing flexible new models for library instruction” at the ND-MB Association of College and Research Libraries (ACRL) Spring Symposium, May 18, 2021.

Michael Miller presented “An Overview of the GRHC” to the Fargo Kiwanis Club in March 2021.

Beth Twomey was a panelist for “NDSU Including You: Midwestern Nice” September 10, 2020. With Dr. Amy Gore, they presented “The White Ribbon Bulletin: Propaganda, Community, and Suffrage in the Temperance Movement” at the Red River Women’s Studies Conference, October 23, 2020.

STAFF PUBLICATIONS

Bernardo, Al, Maddison Melquist, Bob Tolliver, and Beth Twomey. 2021. “Developing a Critical Understanding of Text-Based Sources.” In *Writing Critically: Genres and Rhetorical Choices*. Southlake, TX: Fountainhead Press.

Baron, Jill E. and Tina Gross. 2021. "Sorrow, Fury, Helplessness, and Cynicism: An Account of the Library of Congress Subject Heading "Illegal aliens."" In *Borders and Belonging: Critical Examinations of Library Approaches toward Immigrants*. Edited by Ana Ndumu. Sacramento, CA: Library Juice Press.

Hallberg, John. 2021. “From the Vaults of the Archives.” *Heritage News*. Fargo-Moorhead Heritage Society. (Spring): 4.

Hallberg, John. 2021. “From the Vaults of the Archives.” *Heritage News*. Fargo-Moorhead Heritage Society. (Summer): 4.

STAFF PROFESSIONAL AND UNIVERSITY SERVICE

Al Bernardo served on the NDSU Staff Senate, North Dakota University System Staff Senate, and is a member of the ND-MB ACRL Committee.

Susanne Caro is active in the FDLP and in ALA GODORT.

Merete Christianson serves as Chair, NDLA Health Sciences Section; Member, Awards and Scholarship Committee, Midwest Chapter of the Medical Library Association, 2018 and continuing; and member, Inclusion, Diversity and Equity Action (IDEA) Committee, Midwest Chapter of the Medical Library Association, 2020 and continuing.

Barb Davis served on the Minitex/Elsevier Contract Review Working Group, served as a judge on panel for rating youth exhibit entries for Minnesota History Day, and served as a reviewer for LYRASIS Catalyst fund applicants.

Jenny Grasto served on the ODIN Academic Libraries Alma Migration Team, Chair – ODIN Academic Libraries Acquisition/Serials User Group, ODIN Academic Libraries Cataloging User Group, ODIN Academic Libraries Discovery User Group.

Tina Gross is a member of the American Library Association, member of SAC Working Group on Alternatives to LCSH "Illegal aliens", member of SALALM (Seminar on the Acquisition of Latin American Library Materials) Cataloging and Bibliographic Technology Committee, member of SALALM Marginalized

Peoples and Ideas committee. She is also member of editorial board of the journal *Library Resources & Technical Services* and peer reviewed an article for the journal *Cataloging & Classification Quarterly*.

Clarice Hackman served on the North Dakota United Foundation Board Scholarship Committee.

John Hallberg served on the State Historical Records Advisory Board, and was appointed by NDSU President Bresciani to serve on the Land Acknowledgement Committee.

Steve Jeffrey is a member of the Society for Engineering Education.

Nicole Juve served on the AgNIC Ag Data Working Group, AgNIC Systematic Working Group, Rangelands Partnership, where she is co-lead of the Collections and Content Working Group.

Cate Kratchovil served on the ODIN-Alma Resource Sharing User Group and the ODIN-Fulfillment User Group.

Jeremy Kopp serves as an NDSU Staff Senator and member of the Bylaws/Legislative Committee, and served as an Alternate Listener on behalf of NDSU Staff Senate for the Student Voice Project, NDSU Dean of Students Office. He is an active member of the Tri-County Tourism Alliance, serving on the Talking Trails Committee, Book Review/Reprinting Committee, and the Website/Marketing Committee.

Maddison Melquist serves as the Libraries' representative on the Gunlogson Award Committee and was accepted as a new member to the MSUM Comstock-Gag Read Aloud Committee and the FM Science Museum Exhibits Planning Committee.

Michael Miller served on the boards of the Tri-County Tourism Alliance and Pioneer Heritage Inc. (Welk Farmstead State Historic Site). He is Historian of the Friends of the Welk Homestead and a member of the Tri-County Tourism Alliance's Talking Trails Committee and the Book Review/Reprinting Committee.

Amy Reese served on the NDSU Research Data Working Group. She is also serving on the Upper Midwest Users Group for Ex Libris.

Bob Tolliver serves on the Geoscience Information Society Best Paper Award Committee and Nominating Committee, and is a member of the FM Science Museum Exhibits Planning Committee.

Beth Twomey serves on the NDSU Co-Curricular Assessment Committee, the Transfer Student Success Committee, University Assessment Committee, the General Education Committee, the Dean of the Graduate School Search Committee, and is a member of WGS Advisory Board. They are also a member of the ND-MB ACRL Committee, and the state organizer for the *Online Biographical Dictionary of the Woman Suffrage Movement*.