

# NDSU LIBRARIES | ANNUAL REPORT FY17

July 2016-June 2017

## 1 SUMMARY

### BY THE NUMBERS

#### Research and Instruction

388,351 Library visits  
6,656 Reference questions  
199 Research consultations  
233 Instruction sessions

#### Circulation and Website

247,088 Catalogue searches  
9,576 Study room bookings  
27,229 Items circulated  
10,083 Inter-library loans  
1,583,033 Website views  
28,572 Research guide views  
787,730 Journal articles accessed  
17,361 E-book downloads  
4,264 E-media usage

#### New Materials Added

5,154 Books  
1,504 Media titles  
44,378 E-books

#### Library Expenditures FY17

\$321,769 Operating  
\$1,742,590 Salaries  
\$831,059 [Benefits]  
\$3,498,903 Materials  
**Total \$6,394,321**

#### Libraries' Total Holdings

875,060 Physical items  
232 Databases  
86,334 E-journal titles  
19,955 Media titles  
24,099 E-media  
162,977 E-books

In FY17 the NDSU Libraries had a transition in leadership with Larry Peterson serving as the interim Dean of Libraries through December 2016, and Joe Mocnik starting as Dean of Libraries in January 2017.

### SOME HIGHLIGHTS:

Acquired or licensed over \$3 million in scholarly resources

Recruited 4 staff

Staff gave 6 professional presentations at local, state, and national conferences, published two books, and two book chapters

Received a grant from the American Library Association for the *Native Voices: Native Peoples' Concepts of Health and Illness Exhibition*

Doubled the amount of individual research consultations done by liaison librarians

Weber Reading Room received donation for new carpet and furnishings

Updates to a variety of Libraries' systems and services enhanced access and user experiences

Received a Quasi-Endowment benefitting collections in the Health Sciences

The Germans from Russia Heritage Collection secured a future \$1.5 million future planned gift, the *Dr. Philip H. & Joyce E. Reiswig Germans from Russia Heritage Collection Endowment*

## 2 ACCESS

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A core function of the Libraries is providing access to materials, spaces, equipment, and services. In FY17, many initiatives were undertaken to make access easier, more streamlined, and accessible to our community of users.

- New carpet and furnishings were received and installed in the Weber Reading Room thanks to a generous donation from Mary Lou Shott.
- The physical theses and dissertations collection was relocated to make more space for students and to prepare for a digitization project.
- Changes were made to the 3D printing service to keep it viable. 284 print jobs were successfully completed for students, faculty and staff. In addition, 5 new printers of varying capabilities, a 3D scanner, and supplies were purchased.
- A new online booking system for study rooms called Meeting Room Booking System was implemented.
- The interlibrary loan system was upgraded to ILLiad 8.7.
- Shifting projects were undertaken to make room for new materials in the Main Library and the Annex
- 24/7 was a safe, successful, and popular service for students during both the fall and spring semesters.

## 3 RESEARCH AND INSTRUCTION SERVICES

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In FY17, the Libraries provided a variety of workshops, primarily for students, about services, databases, and citation management. Librarians greatly increased the number of individual research consultations they provided through outreach, and continued partnerships with UNIV 189 and the First-Year Writing Program.

- Librarians consulted individually with 199 students, faculty, and staff on research, literature reviews, and grants. This is nearly double the amount of consultations compared to FY16.
- Librarians provided instruction to 5066 students in 233 classes.
- In person, via chat, and on the phone, librarians answered 6,656 questions from students, staff, faculty, and community members.
- Liaison librarians served as McNair Scholar Library Mentors
- A new active learning lesson for UNIV and departmental 189 courses was developed and deployed which led students to use and explore a variety of materials and services in the Main Library
- Liaison librarians attended a wide variety of functions on campus for both outreach and marketing purposes and also frequently participated as judges and facilitators of events. Events include:
  - NDSU Explore
  - 3<sup>rd</sup> Annual Showcase of Student Writing
  - New faculty orientation

- Annual Faculty Conference
- New Graduate student orientation
- International student orientation
- McNair Scholars poster sessions
- Researcher's Coffee (sponsored by RCA)
- ITS conference
- Women's Week
- Scientific Olympiad
- Three for-credit courses were taught by Libraries and Archives professionals: HONS 191, HIST 401/601 (Archival Practice and Theory), and HIST 793 (Independent study on Digitization and Electronic Records)

## 4 COLLECTIONS AND SYSTEMS

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### COLLECTIONS

In FY17 the total materials expenditure was \$3,498,903. A successful proposal was made to the NDSU Student Government to increase funding for the book budget. A twenty-eight cent per credit increase was approved, greatly assisting the Libraries' ability to purchase needed materials.

The Libraries continue to benefit from three main endowments for collections, the Shott Fund to foster student curiosity through a leisure reading collection, the Hansen Endowment to support undergraduate resources in engineering, and the new in FY17 Terry Dahl Health Sciences fund to provide new databases, journals, and other resources for the Health Sciences Collection with an emphasis on pharmacy.

In addition to adding resources, the Libraries have worked hard in the last year to critically evaluate its collections, including extensive reviews of our electronic resources and journal subscriptions. This resulted in collections which better reflect the curricular and research needs of the NDSU community, and also saved the Libraries tens of thousands of dollars. Work undertaken in FY17 that is largely invisible to our community, but which makes our collections easier to find and access, included behind-the-scenes database cleanup projects, including summary holdings statements for print periodicals, the annual transfer of print periodicals from the Main Library to the Annex, updating coverage dates for ejournals in our large packages as necessary, updating access links, and other miscellaneous corrections in individual bibliographic records as needed in Alma

### SYSTEMS



Significant improvements and upgrades that got underway in FY17 will greatly enhance access and the user experience for many important portals maintained by the Libraries.

### NDSU Repository

- The NDSU Repository was upgraded from DSpace 1.8 to 6.2 to provide increased functionality and user experience, with the major improvement relating to search functionality. The user experience will be further improved in FY18 with a more intuitive organization of the content.

- Digital Horizons, an online consortial digital archive which hosts historical and regional North Dakota/Minnesota content from eleven institutions, has a new mobile-friendly platform to improve the mobile device access experience.
- Implementation of H5P interactive tutorials (based on HTML5 technology) will improve the library's ability to provide asynchronous assistance with library-based research tools.
- A user clean-up project in the Libraries' ILS, Alma, will simplify the Access Services' manual user creation workflows and provide better security for former library users.

## BUSINESS LEARNING CENTER



The Business Learning Center (BLC) enjoyed a year of growth, seeing an increase in usage of 17%. Enhancements such as an earlier opening time to accommodate student requests, working with campus partners to facilitate access to audio and video recording rooms, and improvements to the BLC's spaces, services, and resources facilitated that growth.

The Business Librarian was involved with the \$4.5 million endowment for entrepreneurship and innovation, serving on the College of Business's Entrepreneurship Taskforce and meeting with people on campus involved with entrepreneurship. The Business Librarian is also currently involved with the college's strategic planning process, serving on the Strategic Planning Committee. The BLC worked to strengthen support for faculty research in part by carefully evaluating its resources and made numerous adjustments to better meet faculty research needs. The BLC also continued to pursue opportunities for campus and community outreach through participation in local business events, including Chamber of Commerce events, TedXFargo, 1 Million Cups, and others. The BLC (in conjunction with the Architectural Studies Libraries which uses the same student workers) also demonstrated their commitment to supporting student retention, and providing meaningful and transferable work experiences by employing seven NDSU student employees.

## KLAI JUBA WALD ARCHITECTURAL STUDIES LIBRARY



The Klai Juba Wald Architectural Studies Library (ASL) continued to provide excellent circulation, reference, and course reserves support for students and faculty. While the number of patron visits decreased slightly from FY16 to FY17, the number of items loaned increased by 19%. As with the Business Learning Center, the ASL also started opening earlier to be consistent with hours of operation.

In addition to the Libraries' allocated book budget for the ASL, the Department of Architecture & Landscape Architecture also contributed \$1000 in FY17 to purchase supplies for starting a collection of building materials samples, as well as new books on building materials to compliment the sample collection. A locking cabinet was also purchased to house the ASL's rare and fragile book collection and a DVD player, and DSLR camera have been made available for check out.

The ASL Facebook page engaged more users in FY17 with a variety of weekly postings. 61 posts reached 4,785 viewers, with a total of 140 page likes. The Library Associate and Interim Architecture & Visual Arts Librarian also worked with an Associate Professor of Architecture to host an exhibit of student-designed book covers in the ASL.

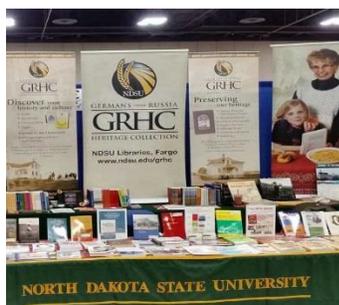
## P. N. HAAKENSEN HEALTH SCIENCES LIBRARY



In FY17, the Development Foundation finalized the Terrance Dahl and Donna Beres Health Sciences Library Endowment. This is a quasi-endowment of \$50,000 that will be disbursed by \$5000 each year until the fund has been used up. For this first year of purchases, it has been used to update older editions of pharmacy textbooks and to purchase new editions of continuing resources that were discontinued in 2012, such as the AHFS Drug Information reference book.

In the spring of 2017, the Health Sciences Librarian, along with members of HSIS and the Academic and Special Libraries section, planned and carried out an online unconference to bring librarians around the state together to discuss new research and developments at their libraries. The Health Sciences Librarian also worked with Dawn Hackman and the UND Medical Library on a grant through the Greater Midwest Region chapter of the National Network of Libraries of Medicine to bring Connie Schardt to UND. Ms. Hackman will present her continuing education course “Evidence-Based Medicine for the Librarian” free of charge to all attendees. In addition, the Health Sciences Librarian was a recipient of a prestigious grant to attend the Institute for Research Design in Librarianship, at Loyola Marymount University in the summer of 2017.

## GERMANS FROM RUSSIA HERITAGE COLLECTION (GRHC)



In FY17, the GRHC participated in outreach events throughout the region, and strengthened important collaborations with the State Historical Society of ND, NDSU Emily P. Reynolds Historic Costume Collection, NDSU Foundation, Tri-County Tourism Alliance, Friends of the Welk Homestead, and Northern State University Library, S.D. In February 2017, along with the NDSU Foundation, the GRHC secured a future \$1.5 million future planned gift, the Dr. Philip H. & Joyce E. Reiswig Germans from Russia Heritage Collection Endowment. They also received 24 archival donations and \$4170 in financial donations.

In September 2016, the GRHC published the translated book, *Sunflowers & Thistles: Bessarabian Germans Speak Out*. In January, NDSU Press published the book, *Prairie Mosaic: An Ethnic Atlas of Rural North Dakota*, authored by William C. Sherman. GRHC staff worked closely with the publisher on the design and selection of photographs from their collections. They also continued work on their ninth documentary with Prairie Public (*Gutes Essen: Good Eating in German Russian Country*). Using CONTENTdm and Digital Horizons, they completed the digitization of the North Dakota Homesteads photographs (4500 images) from the Father William C. Sherman Photograph Collection. In addition, a total overhaul of the GRHC website was also completed allowing for better navigation and a more attractive home page. The GRHC also demonstrated their commitment to supporting student retention efforts by providing a NDSU student internship, a NDSU graduate assistant, and employing four NDSU student employees. The GRHC also saw a great increase in user engagement with their various social media sites and the new website.

## INSTITUTE FOR REGIONAL STUDIES COLLECTIONS AND UNIVERSITY ARCHIVES



In FY17 the staff of the Institute for Regional Studies and University Archives undertook extensive outreach activities including a wide variety of audiences from NDSU students to regional conferences. They accessioned 78 new archival collections, and were visited by four NDSU classes and one MSUM class to learn about available resources and get tours. In addition, archives staff visited a number of additional classes to

discuss archival methods, and also presented numerous presentations to faculty, staff, and the Fargo community.

Utilizing the new display cases in the Main Library, archives staff, along with library staff and students, curated and presented the following displays:

- Remembering WWI: A Century Later
- The 1957 Tornado
- Politics in North Dakota

They also created displays at the Archives about old homes and buildings in Fargo, and assisted the Blue Key Honor Society with developing a digital display to accompany the new Blue Key Trophy display in the Main Library. NDSU librarians and the Head of Archives were awarded a \$5,000 grant from the North Dakota Humanities Council. The funding was used to create six panels about the three Pulitzer Prizes won by North Dakota newspapers, with a focus on the Fargo Forum's coverage of the 1957 Fargo Tornado. Three tablets were also purchased to accompany the panel exhibit. The three panels were displayed at the Pulitzer Prize event in Bismarck, and the NDSU Library hosted a panel discussion on the Fargo Tornado, which attracted 66 attendees.

Over 1,000 people visited the Archives in FY17, with an additional 460 contacting the Archives for information via phone, email and letter. The Archives also demonstrated their commitment to supporting student retention and engagement efforts by providing three internships, two graduate assistantships, and employing one NDSU student employee. The Archives also added a substantial amount of new content to their popular digital collections on Flickr, Digital Horizons and History Pin.

## 5 PARTNERS AND CONSORTIA

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The Libraries work with a variety of other institutions to promote and develop new services, resources, and areas of engagement.

### ODIN / NDUS

The Libraries gained discounts to electronic resources through our participation in the Online Dakota Information Network (ODIN), managed through NDUS. NDUS also provided for core technology infrastructure, hosting Primo, the Libraries' discovery platform.

## TRI-COLLEGE UNIVERSITY

NDSU, Minnesota State University Moorhead, North Dakota State College of Science, M State-Moorhead, and Concordia College form the Tri-College University, which facilitates cross-registration and other shared services among institutions of higher education in the greater Fargo-Moorhead area. Library directors of the institutions met regularly over the academic year, and a day-long professional development event was organized for March 14, 2017 and attended by most Libraries staff.

## MINITEX

Minitex is a publicly supported network of academic, public, state government, and special libraries working cooperatively to improve library service for their users in Minnesota, North Dakota and South Dakota. There is reciprocity with Wisconsin libraries. Belonging to this consortium allows NDSU Libraries to save significantly on databases and other library products through cooperative purchasing. Minitex also provides valuable professional development opportunities for participating libraries.

## 6 EVENTS AND PUBLIC PROGRAMS

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The Libraries hosted twelve public events ranging from topical lectures to active learning events, drawing over 500 attendees during the course of the year. The audiences included students, faculty, staff, and community members.

Highlights include:

- During dead and finals weeks, the Main Library stayed open 24/7 and held programs to help students de-stress, including delivery of late-night snacks and a very well attended pancake feed
- Panel discussion for the Pulitzer Prize Grant: *Fargo Tornado Revisited*
- International Student and Welcome Week Passport Hunts to familiarize new students with library resources and services
- Banned Book Slam in honor of Banned Books Week
- GRHC Open House
- Third Annual Gunlogson Panel Endowed Scholars panel event celebrated funded research in the Institute of Regional Studies/University Archives collections
- The Libraries' first ever Human Library event
- A meet and greet for the new Dean of Libraries, Joe Mocnik

In addition, Libraries staff developed a winning proposal and received the *Native Voices: Native Peoples' Concepts of Health and Illness Exhibition* from ALA which will lead to more innovative programming for FY18.

## 7 TASK FORCES AND WORKING GROUPS

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In addition to ongoing committees, library staff created several working groups in FY17 to address various needs. New and ongoing groups included:

Department Leads Committee (standing)	Library Internships
Alma/Primo (standing)	Book Budget Allocation
Exhibits (standing)	Policies Task Force
Events (standing)	Search committees (multiple)
Disaster Response Manual	Position Classification and Advancement
Institutional Repository	Case Statement
Staff Development	

## 8 STAFF ACTIVITIES

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### NEW STAFF

Rex Hughes, Metadata and Cataloging Librarian  
Catherine Kratochvil, Head, Access Services  
Joe Mocnik, Dean of Libraries  
Dustin Mohagen, Receiving and Rapid Cataloging Associate

### SERVICE AWARDS

Emily Hoadley, 5 years of service  
Nicole Juve, 5 years of service  
Trista Raezer-Stursa, 5 years of service  
Clarice Hackman, 45 years of service  
Michael Miller, 50 years of service

### STAFF CONFERENCE PRESENTATIONS

- Jylisa Doney presented at the ACRL ND-MB Conference about her collaboration with social work faculty to design instruction sessions in May 2017
- Lisa Eggebraaten and Merete Christianson presented "What do we collect? Libraries and health (mis)information" at the North Dakota Library Association Conference in Dickinson.
- Janine Kuntz presented a poster about the libraries 3D printing service at ALA, June 2017
- Trista Raezer-Stursa presented the poster "North Dakota Pulitzer Prizes: Programming Supported by Archival Collections" at the Midwest Archives Conference in Omaha, NE
- Beth Twomey presented "I Know I look Like You But..." at the Identity, Agency, and Culture in Academic Libraries Conference at the University of Southern California

### STAFF PROFESSIONAL AND UNIVERSITY SERVICE

Amanda Booher served on NDSU Staff Senate.

Merete Christianson served as Chair of the Health Sciences Information Section of the North Dakota Library Association.

Robert Correll represented the Libraries on the Learning Spaces Committee and the NDSU Explore Committee.

Jylisa Doney served on the NDSU Research Data Working Group, and belongs to the ACRL/ANSS Liaison Committee and ACRL/ANSS Membership Committee.

Lisa Eggebraaten served on the National Endowment for the Humanities Summer Stipend Review Committee, and the Gunlogson Committee.

Jenny Grasto served on the NDSU Explore Committee.

John Hallberg served on the State Historical Records Advisory Board.

Steve Jeffrey is a member of the Society for Engineering Education.

Nicole Juve represented NDSU in the Rangelands Partnership, serving on the Executive Committee as Chair, served the United States Agricultural Information Network (USAIN) as a member of the Awards and Honors Committee, and on the NDSU Explore Committee.

Alissa Kuntz served on NDSU Staff Senate.

Janine Kuntz served as a member of the STEPS to Success team and belongs to the Library Instruction Round Table – Adult Learners Committee (LIRT-ALC).

Michael Miller served on the boards of the Tri-County Tourism Alliance and Pioneer Heritage Inc. (Welk Farmstead State Historic Site). He is Historian of the Friends of the Welk Homestead.

Amy Reese served on the NDSU Research Data Working Group.

Trista Raezer-Stursa represented NDSU on the Digital Horizons administrative group, chaired the Gunlogson Grant Review Committee, and served on the Records Management Advisory Committee.

Laura Trude served on the North Dakota Library Association Constitution and Bylaws Committee (2012-present), served as chair-elect of the Academic and Special Libraries section of NDLA, and on the College of Business's Entrepreneurship Taskforce.

Beth Twomey served on the Women and Gender Studies Advisory Committee, the University Curriculum Committee, the North Dakota General Education Summit, as secretary of the North Dakota / Manitoba Chapter of the Association of College & Research Libraries, and belongs to the ACRL/WGSS Instruction Committee.

#### STAFF PUBLICATIONS

Jylisa Doney, Lisa Eggebraaten, John Hallberg, and Trista Raezer-Stursa: *The 1957 Fargo Tornado*, (to be published April 2018)

Michael Miller with Prairie Public: *Gutes Essen: Good Eating in German Russian Country*

GRHC: *Sunflowers & Thistles: Bessarabian Germans Speak Out*

Robert Correll, Nicole Juve, and Beth Twomey had two chapters accepted for the edited volume *Framing Information Literacy: Teaching Grounded in Theory, Pedagogy, and Practice* that are currently under review.