

NDSU

LIBRARIES

Cultivating
inquiry and
curiosity



NORTH DAKOTA STATE UNIVERSITY

The Libraries Magazine

Volume 2 | 2019

Letter from the Dean



Dr. Joe Mocnik, Dean of Libraries

Welcome to the latest edition of *The Libraries Magazine*. We are excited to share some highlights from the 2018-19 academic year in this award-winning publication that was recognized by the American Library Association's 2019 PR Xchange Awards at the ALA Annual Conference in Washington, DC.

To fulfill the charge of our tagline to "cultivate inquiry and curiosity," we provide an extensive support system that enhances intellectual experience and ensures success. By providing the best possible access to information and offering teaching and research services in both physical and virtual settings, we support the success of students and faculty. Enhancing learning and creativity is vital, and aligns with our support of the University's strategic priorities.

One of the highlights of the past year is the establishment of a Digital Scholarship Advisory Board in response to an articulated need to develop a campus-wide plan that will ensure a successful future for all types of data and digital scholarship. The advisory board works closely with the Office of Research and Creative Activity (RCA), Information Technology Services (ITS), the Center for Computationally Assisted Science and Technology (CCAST), and other partners to explore the state of digital and data services on campus and to develop a more robust support system for researchers in all phases of the digital scholarship lifecycle.

The Libraries' collaboration and partnership efforts have brought about some additional opportunities. Among the highlights of these labors is strengthening relations with the Tri-College University and hosting members of the Rangelands Partnership as well as the North Dakota-Manitoba Chapter of the Association of College and Research Libraries. The tribute to Theodore Roosevelt event in January 2019 has assembled the institutional leadership in an effort to explore potential avenues for collaboration with the future Theodore Roosevelt Presidential Library and Museum in Medora. The Germans from Russia Heritage Collection celebrated its 23rd Journey to the Homeland Tour under the leadership of Michael Miller, who is celebrating more than 50 years of service to NDSU. The new Digital Fabrication Lab moves the needle further by "democratizing" access to such technologies as 3D printers, a laser cutter, CNC mills, and more.

NDSU Libraries offer stimulating environments and an exciting array of services and resources that nurture curiosity, create lifelong learners, and support education and research. We welcome your comments and suggestions on how we can grow, and ask for your continued support in the process. •

92% of library users visit at least once a week.*

*From a survey of 194 students taken in April 2019 at the Main Library.

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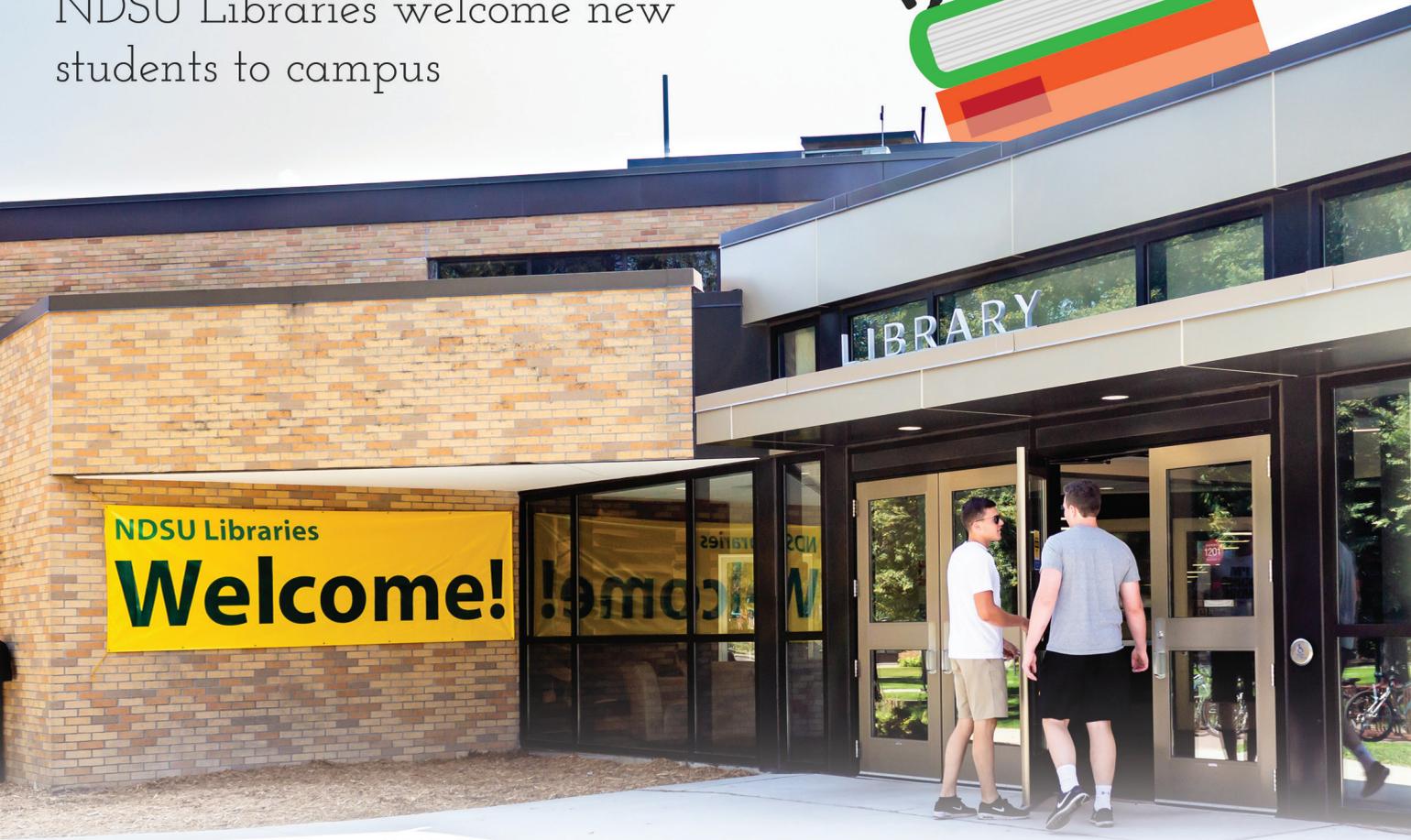
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NDSU Libraries staff providing service in 1950

“Nacho” Average Library

NDSU Libraries welcome new students to campus



Community Reading Project Ties with NDSU Research

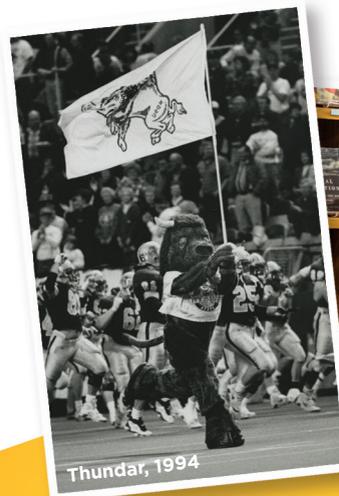


“ The research of Dr. Christina Weber, Associate Professor of Sociology, complements Duffy’s themes of family, friendship, and sacrifice. ”

Welcome Week marks the start of a new school year. Geared toward first-year students, this series of events around campus gives them the opportunity to connect with NDSU. As part of the 2018 festivities, the Libraries offered nachos, a passport hunt, and prizes. The passport hunt brought students on a tour throughout the Main Library to learn about some of the essential services and spaces it offers. Over 100 students stopped by, and the special event made the local news that evening.

A highlight of the event was the opening of the exhibit “The Rise of Thundar,” which showcased the progression of NDSU’s beloved mascot. Through the mascot’s evolution, Thundar has become the symbol of the Herd and embodies what it means to be a Bison fan. Students enjoyed learning about the history of NDSU’s number one fan through many artifacts on display from the NDSU Archives.

NDSU Libraries are such a significant part of the campus community. Familiarizing students with accessible spaces and increasing their knowledge of services offered opens the door to endless opportunities. Libraries staff members encourage students to return for assistance and support their efforts at the University.

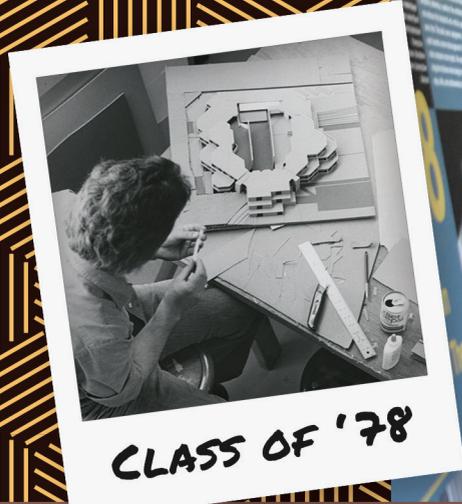


Each year, Fargo-Moorhead libraries partner to bring a common book and author to the area through the One Book, One Community reading project initiative. NDSU Libraries went a step further and hosted a lecture to introduce the community to NDSU research related to the 2018 read, *The Cartographer of No Man’s Land* by Minnesota author P.S. Duffy. The book examines how people’s lives are forever changed by wartime. The research of Dr. Christina Weber, Associate Professor of Sociology, complements Duffy’s themes of family, friendship, and sacrifice.

On October 3, 2018, community members, students, and faculty gathered at the Main Library for “Project Unpack” to hear Dr. Weber discuss her research on how veterans

and families cope with the tension between home life and war deployment. Through interviews, Weber encourages veterans from multiple eras of war to share memories and discuss the challenges they face upon returning home. Veterans in attendance told stories of their deployment and return home, and those who had family deployed commented on their home experiences while their loved ones were overseas.

As a hub of knowledge and discourse in the Fargo-Moorhead area, NDSU Libraries strive to impact the community beyond campus by facilitating conversations on current topics. Participating in One Book, One Community is one way the Libraries can connect the extensive discoveries happening at NDSU to the general public.



Klai Juba Wald Architectural Studies Library Receives Distinguished Guests

As part of their 40th reunion, distinguished alumni from the Architecture Class of 1978 met in the Klai Juba Wald Architectural Studies Library during NDSU Homecoming Week 2018 to view historical architecture drawings on display. On loan from Ronald Ramsay, Associate Professor of Architecture, the drawings showcase the rich history of architecture around the world and in Fargo. Based on his extensive research into the drawings, Ramsay explained the history of the buildings and architects, noting the skill needed to draft the prints and make the pigments in an age before technology. In attendance was John Klai, whose committed support to the Department of Architecture and Landscape Architecture and NDSU Libraries has been vital to the expansion of NDSU's downtown campus.

In the spirit of the reunion, class photographs and yearbooks were also on display. During the tour, notable alumnus Gordon Olschlager donated a collage of architectural photographs by Julius Shulman of the Avenel Cooperative in Los Angeles.

The Klai Juba Wald Architectural Studies Library also hosted the Landscape Architecture Advisory Board meeting in the fall of 2018. The Board met in the library's study space to evaluate the program, where staff had created a display to commemorate the 30th anniversary of the department.

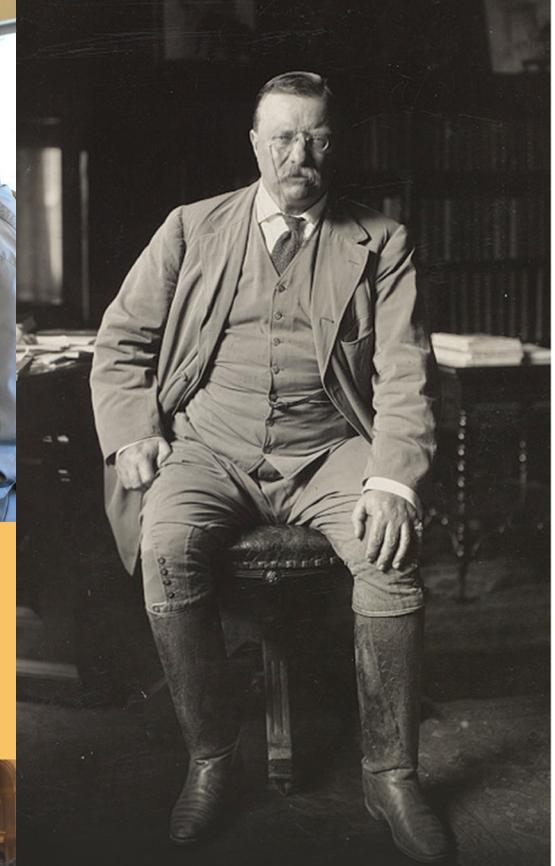
Hosting these events demonstrated the Libraries' support and enthusiasm for the architecture and landscape architecture programs. Lisa Eggebraaten organized the events as part of her new role as Research and Access Librarian for the Klai Juba Wald Architectural Studies Library and Business Learning Center. After serving as the Humanities Librarian for five years, she is excited to put her efforts toward new areas and represent NDSU Libraries at the downtown campus.



John Klai



Ronald Ramsay shares history



Theodore Roosevelt in his library, 1912
Courtesy of Library of Congress

“Among those men whom I have known the love of books and the love of outdoors, in their highest expressions, have usually gone hand in hand.”

– Theodore Roosevelt

A Tribute to Theodore Roosevelt

NDSU leaders consider collaboration with the new presidential library

Theodore Roosevelt, the 26th president of the United States, spent several years as a rancher in the North Dakota badlands in the 1880s and frequently visited the state until his death in 1919. One hundred years after his passing, the independent, nonprofit Theodore Roosevelt Presidential Library Foundation is working to build a presidential library near the entrance of the Theodore Roosevelt National Park in Medora, North Dakota. The Theodore Roosevelt Presidential Library and Museum plans include a convening space, archive, and research center dedicated to one of the most significant figures in United States history.

To commemorate the 100th anniversary of Theodore Roosevelt's death, NDSU Libraries co-hosted a tribute luncheon in January 2019 together with the NDSU President's Office and the College of Agriculture, Food Systems, and Natural Resources. The purpose of the event was to explore potential avenues of collaboration between North Dakota State University and the Theodore Roosevelt Presidential Library and Museum. Attendees included faculty, staff, and administrators from throughout NDSU. The event featured Steve Stark, well-known local writer and cartoonist. Acting as Theodore Roosevelt, Stark shared the former U.S. president's history while illustrating his story with charcoal on paper. Following the presentation, the audience engaged in a "World Café," a structured conversational process for knowledge sharing, to outline these focus areas for collaboration:

- Leadership/statesmanship
- Conservation/stewardship
- Technology/infrastructure
- Energy/natural resources
- Transformational learning

As the state's land-grant research institution, NDSU has the critical mass of infrastructure, intellect, leadership, and experience necessary to initiate, develop, and sustain a partnership with the Theodore Roosevelt Presidential Library and Museum.

A video of the event and a white paper outlining the potential partnership can be found in the Institutional Repository at library.ndsu.edu/ir.

Learn more about the library at trpresidentiallibrary.org.
Access Teddy's history at theodorerooseveltcenter.org.

DIGITAL FABRICATION LAB

Emerging Technologies and a Space to Create

The Libraries' new Digital Fabrication Lab improves technology access

"I didn't think you could do this in a library," Cody Shevich said when he recently discovered the new Digital Fabrication Lab in the Main Library. A student majoring in electrical engineering, Shevich said, "I'm glad it exists. I've been looking for this." His enthusiasm led him to join the team; he is now a student worker at the Lab, sharing his expertise with fellow students.

The Digital Fabrication Lab is an open and easily accessible workspace that gives students from all majors the opportunity to design and create objects using 3D printers, Desktop CNC Mills, and various tools. This fall, a laser cutter was added to the list of equipment and expanded the capabilities for students to experiment with. With 60 attendees, the Lab's opening in February 2019 marked a significant step in the NDSU Libraries' plan to provide innovative resources that improve campus.

"The library is an ally to every department on campus. Think of it as NDSU's central nervous system," said Adam Elznic, Emerging Technologies Coordinator. As classrooms and careers become more interdisciplinary, students who have experience with technology are better prepared to succeed in the workforce. Developing spaces like the Digital Fabrication Lab in the library allows students from

“The library is an ally to every department on campus. Think of it as NDSU's central nervous system.”

– Adam Elznic, *Emerging Technologies Coordinator*

every department access to technology. The initiative also enables subject librarians to help faculty integrate the Lab's equipment and opportunities into their curriculum.

NDSU Libraries are also providing access to new technologies in other areas. Over the past year, the Libraries have developed the Presentation Studio, where students can practice and record their presentations, as well as two virtual reality labs with plans for expansion. The Libraries also offer students access to equipment like GoPros and Smartboards, with further additions planned for the 2019-20 academic year.

NDSU Libraries ask for your support to help increase technology resources that all students can access. Consider supporting the Digital Fabrication Lab and the expansion of emerging technologies by donating at library.ndsu.edu/give-to-libraries.



How Are We Doing?

Assessing the Libraries' services



In its efforts to continue to provide excellent services to the NDSU community, the Libraries conducted a survey utilizing a well-known and proven assessment tool, LibQUAL+. Created by the Association of Research Libraries and used by libraries of all types throughout the country, LibQUAL+ helps assess and improve library services.

The survey measured library users' minimum, perceived, and desired levels of service quality across three dimensions: Affect of Service, Information Control, and Library as Place. A random sample of NDSU students, faculty, and staff received the survey during the spring semester.

The survey results were encouraging. Respondents were particularly pleased with the quality of service the Libraries' staff provides. Many of the comments described the staff as "excellent" and "awesome." As a next step, the Libraries will conduct focus groups during spring 2020 to learn more about users' perceptions of library services.

With this year's survey as a baseline, NDSU Libraries plan to repeat the LibQUAL+ survey every two years to track how its services evolve and improve over time.

Assessment in Action Workshop

On March 28, 2019, close to 80 librarians, library staff members, and library administrators from the region met at NDSU's Harry D. McGovern Alumni Center to attend "Assessment in Action: Demonstrating and Communicating Library Contributions to Student Learning and Success." Part of the Association of College and Research Libraries' RoadShow series, this one-day workshop was sponsored by the Tri-College University (of which NDSU is a member), Minitex, ODIN, and Northern Lights Library Network. Facilitators were Eric Resnis, Head of Instructional Services at Coastal Carolina University's Kimbel Library, and Melanie Sellar, Head of Instruction and Assessment at Santa Clara University Library and adjunct professor at San Jose State University iSchool. They discussed how to identify institutional priorities and campus partners, design an assessment project grounded in action research, and prepare a plan for communicating the project results. Participants had the opportunity to connect and collaborate with colleagues from other institutions while learning about assessment strategies and techniques they can implement in their own libraries.

LOCATIONS

MAIN LIBRARY

1201 Albrecht Blvd
Circulation: 701.231.8888
Reference: 701.231.8886

BUSINESS LEARNING CENTER

Richard H. Barry Hall, Room 22
811 2nd Ave N
701.231.8191

GERMANS FROM RUSSIA HERITAGE COLLECTION

Main Library, Room 114
1201 Albrecht Blvd
701.231.6596

KLAI JUBA WALD ARCHITECTURAL STUDIES LIBRARY

Klai Hall, Room 310
711 2nd Ave N
701.231.8616

NDSU ARCHIVES

West Building: 3551 7th Ave N
701.231.8914

P.N. HAAKENSEN HEALTH SCIENCES LIBRARY

West Building: 3551 7th Ave N
701.231.7748



Sharing Collections and Expertise for 50 years

NDSU and UND celebrate their joint regional Federal Depository Library



What do books, basements, and bombs have in common? The answer is government information and emergency preparedness. During a special gathering at the Main Library, guests from NDSU and the University of North Dakota (UND) celebrated the history of the Federal Depository Libraries.

Since 1969, these two institutions have shared the responsibility of maintaining collections of federal government information. As the United States grew, the federal government determined the best way to keep the public informed of its activities was to entrust libraries with copies of its publications. UND initially became a Federal Depository Library in 1890, NDSU in 1907. After the program reorganized in the 1960s, the two joined forces as the country's first and only joint regional Federal Depository Library.

At the time of the partnership's inception, public concern about possible hostilities with Russia and China was high. The Department of Defense built hundreds of missile silos in North Dakota, and the Civil Defense Administration provided emergency preparedness information to the public. Depository libraries like NDSU and UND received brochures, books, research studies, and guides to help the public build their own fallout shelters.

This wealth of Cold War-era information made emergency preparedness the perfect theme for the celebration of the 50th anniversary of the NDSU/UND joint regional in April 2019. At the event, Sarah Kirkpatrick, Professor of Emergency Management at NDSU, spoke about the importance of emergency planning for cultural institutions like libraries.

After the presentation, participants stepped back in time for a dramatic fallout shelter experience. During the Cold War, the Civil Defense Administration had identified the basement of NDSU's Main Library as a fallout shelter. Libraries staff organized a simulated drill in a study room, complete with authentic radio broadcasts and imitation ration boxes. "Duck and Cover," an exhibit in the Main Library, allowed visitors to view additional Civil Defense artifacts and documents from the NDSU Archives.

As the Federal Depository Program lives on, NDSU Libraries will continue to provide free access to federal government information to everyone.

PHOTOS: Left: Sarah Kirkpatrick **Middle:** Susanne Caro, Government Information Librarian at NDSU, and Holly Gabriel, Reference Librarian at UND, accept recognition from the U.S. Government Publishing Office **Right:** Materials handed out at fallout shelter simulation

Access Services

When you walk into the Main Library, Access Services staff are the first people to greet you, answer your questions, and direct you to library resources. Encompassing circulation and course reserves at the Main Library, interlibrary loan, delivery of materials to other libraries, and off-site storage of materials, Access Services has many responsibilities that revolve around customer service.

At its core, Access Services develops and provides services that connect library users to library resources. As a primary point of contact, Access Services strives to make users' experiences positive and rewarding, both in front-line circulation and in behind-the-scenes stacks maintenance.

Student employees are in many respects the backbone of the department. Access Services employs the largest number of student employees for NDSU Libraries. They provide the majority of coverage for the front desk, working with patrons on checkouts, locating materials, and troubleshooting issues with equipment and study rooms. Student employees lend their skills in essential areas to perform tasks such as moving materials, pulling material requests, and conducting inventory.

Over the past year, the department has made several improvements to enhance the library user's experience. Perhaps the most significant is the elimination of fines so that overdue materials can be returned without any charge. The department also increased the number of reminder

“Access Services is about making the patron experience the best it can be.”
– Cate Kratochvil, Head of Access Services

notices that go out to patrons before items become overdue. Both of these improvements have led to a decrease in overdue items and an improved workflow for staff.

“Access Services is about making the patron experience the best it can be,” said Cate Kratochvil, Head of Access Services. “Ultimately, we believe that generous circulation policies create loyal patrons.”



In spring 2019, we celebrated our first recipient of the NDSU Libraries Undergraduate Research Award, Morgan Gallagher. This award recognizes excellence in the use of library resources in completing an undergraduate research project. Morgan's joint research paper, "North Dakota State University Student Attitudes and Behaviors toward Stair Usage," was completed for ENGL 324: Writing in the Sciences, taught by Deona McEnery.



Staff Activities

NDSU Libraries have a dedicated staff that works hard to keep operations running smoothly for students, faculty, staff, and community members. In addition to their daily work, further staff achievements include presenting at conferences, involvement in university service, continued professional development, published work, and other distinguished acknowledgments. Here are a few notes from Fiscal Year 2019:

New Staff

- Robert Tolliver, *Sciences Librarian*
- Sabrina Lippincott, *Web Developer*
- Zachary Drechsel, *Reserves Supervisor*

New Titles

- Amy Reese, *Head, Systems and Digital Strategies*
- Lisa Eggebraaten, *Research and Access Librarian, Klai Juba Wald Architectural Studies Library and Business Learning Center*
- Maddison Melquist, *Humanities Librarian*
- Mary Muehlberg, *Resource Acquisition and Management Librarian*

Awards

- Amy Reese, *five years of service at NDSU*
- Merete Christianson, *five years of service at NDSU*
- Mitch Axness, *NDSU Libraries Employee of the Semester Award*
- Lindsay Condry, *PR Xchange Awards for: External Communications; Materials Promoting Collections, Services, Resources; and Special Events and Exhibits, Library Leadership and Management Association, American Library Association*
- Michael Miller, *2018 Friend of Extension, NDSU Epsilon Sigma Phi*
- Susanne Caro, *Margaret T. Lane / Virginia F. Saunders Memorial Research Award, Government Documents Round Table, American Library Association*



Campus Visits

In an effort to continuously learn about operations and advancements at the University, staff members gather to visit different departments on campus. In FY19, the staff toured Renaissance Hall, the Animal Nutrition & Physiology Center, and the Wellness Center.



Connecting Across Lines and Lands

NDSU Libraries welcome librarians to a collaborative symposium

On May 13, 2019, the Libraries hosted the North Dakota-Manitoba Chapter of the Association of College and Research Libraries (ND-MB ACRL) Spring Symposium. As one of only two ACRL chapters nationwide to partner with Canadian libraries, the chapter offers the symposium as an opportunity for librarians on both sides of the border to network with colleagues while learning about projects and research happening in their libraries.

This year's theme was "We Can Help with That: Evolving Models of Research Services in the University Library." Dr. Julee Russell, Assistant Vice President of Academic Affairs at Valley City State University, provided an inspiring keynote address about her efforts to lower costs for students through the implementation of open educational resources. NDSU Libraries Dean Joe Mocnik provided a thought-provoking talk about new digital scholarship initiatives at NDSU.

The symposium was planned and chaired by NDSU Libraries' Beth Twomey, Head of Research and Instruction. NDSU presenters included Jenny Grasto, Head of Resource Acquisition Management and Discovery; Rex Hughes, Metadata and Cataloging Librarian; Robert Tolliver, Sciences Librarian; and Adam Elznic, Emerging Technologies Coordinator.



National rangelands librarians and specialists meet for the first time in North Dakota

The Rangelands Partnership is a group of librarians and rangelands specialists from U.S. land-grant institutions and international organizations. Members of the Rangelands Partnership work together to develop and maintain a collection of websites, databases, and other tools. These sites provide land managers, researchers, Extension professionals, educators, students, and the public with information and tools they need for sustainable management of rangelands, informed decision-making, professional enhancement, and educational activities.

For the first time in the history of the Rangelands Partnership, the annual meeting was held in North Dakota and hosted by NDSU Libraries and NDSU Extension Service. In May 2019, librarians and rangelands specialists from Alaska, Arizona, Hawaii, Idaho, Kansas, North Dakota, South Dakota, Utah, Washington, and Wyoming met at NDSU. Meetings over a two-day span included reports about rangelands-related research in each state, discussions about expanding the online resources maintained by the group, and ideas for future projects. Participants got to experience more of North Dakota with a tour of Bonanzaville in West Fargo and the Central Grasslands Research Extension Center in Streeter.



Student Employee Spotlights



Alina El Tamimi '19

Student Assistant – Downtown Branches

Hometown: Al Khobar, Saudi Arabia

Major: Landscape Architecture

Book I would recommend: *One Hundred Years of Solitude* by Gabriel Garcia Marquez

What is a cause you're passionate about? I'm passionate about environmental equity and the concept of universal design. I believe that everyone has the right to interact with nature and the built environment in the most equitable way possible. •

Amy Frebault

Student Assistant – Resource Acquisition, Management & Discovery

Hometown: Oak Grove, Minnesota

Major: Nursing

Book I would recommend: I like the mystery books.

What would people be surprised to know about you? I have a horse and I have been riding horses for almost 13 years. •

Bailey Kemper '19

Student Assistant – Circulation

Hometown: St. Michael, Minnesota

Major: Industrial Engineering

Favorite Quote: "When you know better you do better." – Maya Angelou

What makes NDSU Libraries special? The NDSU Libraries are special because they provide a space for all majors to collaborate on projects and classes. •

NDSU Libraries has close to 40 student employees that are vital to keeping operations running smoothly. Their friendly faces help make the Main Library and its branches enjoyable spaces with valuable services that fellow students, staff, and the community can appreciate. We would like to highlight the recent graduates along with those moving on to pursue other goals. They are all appreciated, and the staff thanks them for their hard work and dedication to NDSU Libraries!



Michael Stottler '19

Student Assistant – Downtown Branches

Hometown: Parkers Prairie, Minnesota

Major: Landscape Architecture

Favorite Quote: "If not now, then when? If not you, then who?"

What is your plan after graduation? After graduation in May, I will be moving to Frisco, Texas, where I have accepted a job as an Entry Level Landscape Architect with an engineering and planning firm. •



Ruby Petersen

Student Assistant – Marketing & Administration

Hometown: Hutchinson, Minnesota

Major: Strategic Communication

Book I would recommend: *The Cost of Discipleship* by Dietrich Bonhoeffer

What's your favorite spot on campus and why? My favorite spot on campus is the chair at the west end of the 2nd floor hallway in the Family Life Center. It's a quiet, secluded space that is rarely occupied, and it is right next to a big window that lets a bunch of sunshine in during the afternoon. •



Torie Jones '18

Collections Assistant – Germans from Russia Heritage Collection

Hometown: Bowdon, North Dakota

Major: Public History, Horticulture, and History

What's your favorite memory from NDSU Libraries? Working at the Germans from Russia Heritage Collection! I learned so much about the Germans from Russia, myself, and archival processes. I have also met amazing people who are researching their family and every once in a while there is kuchen or some other treat in our supply room. •

NDSU

LIBRARIES

Our
Mission

Energize and advance research, teaching and learning in an evolving information environment.

Our
Vision

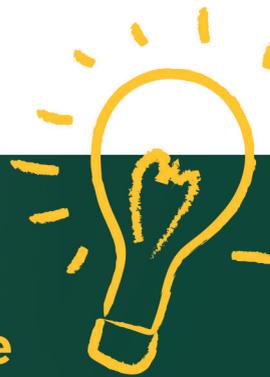
Growing a vibrant learning and research ecosystem by connecting to the local and global communities.

NORTH DAKOTA STATE UNIVERSITY

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FARGO, ND 58108-6050

WE ASKED STUDENTS...



What's your favorite space in the library?

"THE OPEN AREA DOWNSTAIRS — I WRITE ALL MY PAPERS THERE."

— RICKY G. (VISITS LIBRARY ONCE A WEEK)

"THE TOP FLOOR. IT'S A NICE SPACE TO FOCUS AND GET WORK DONE."

— MICHAELA L. (VISITS ALMOST DAILY)

"THE COMPUTER LABS ARE SUPER HELPFUL AND SO ARE THE BIG BOARDS DOWNSTAIRS."

— DAVID P. (VISITS ABOUT FOUR TIMES A WEEK)