

# NDSU LIBRARIES | ANNUAL REPORT FY16

July 2015 – June 2016

## 1 SUMMARY

### BY THE NUMBERS

168,370 library visits  
(spring only)  
8573 research questions  
247,088 searches  
26,754 items circulated  
9702 inter-library loans  
707,922 website views  
68,310 research guide  
views  
251 instruction sessions  
8898 study room bookings  
5085 book titles added  
3290 A/V titles added  
65,831 e-books added  
806,983 journal articles  
accessed  
14,725 e-book downloads

#### Library Expenditures FY16

\$298,573.52 Operating  
\$1,954,954.43 Salaries  
\$911,386.03 [Benefits]  
\$3,358,333.42 Materials  
**Total \$6,523,247.40**

#### Cumulative Totals

868,141 Physical  
volumes/items  
224 databases  
91,360 e-journal titles  
accessible  
19,817 media  
149,372 e-books available  
21,263 IR objects

In FY16 the NDSU Libraries completed a successful buildout of the main library entrance and renovation of public and staff spaces within the main library.

Some highlights:

- Acquired or licensed over \$3 million in scholarly resources
- Welcomed the Math Emporium, a student support program, into the Main Library
- Completed construction of a new entry, elevator, stairway, and service point
- Recruited 10 staff
- Gave 9 professional presentations at local, state, and national conferences
- Received grants from Native Voices for a traveling exhibit and from the North Dakota Humanities Council to create an exhibit on the Pulitzer Prize in North Dakota
- Designed new webpage
- Surveyed faculty and students

What are students saying? During National Library Week in April, we asked students “why is your library important?” Here are some of their responses:

*My library is important because the best thing a college can do for the education of it's students, professors, and staff members is provide the means to educate themselves as much as they can imagine. Our library is that means. – Sara Cramer*

*Libraries are important because they are an incredible resource. Whether I'm researching a particular topic, writing papers, or just looking to learn more about an interesting or favorite subject, libraries have a whole range of media materials, as well as journal articles, available for my use. – Cassie Schwebach*

*Libraries are incredibly important because of their vast array of resources and tools. Resources can range from research documents, legal documents, resource papers, books, magazines and many others that can help with writing papers, learning about new research, comparing studies and helping students better delve into their areas of learning. – Joshua Schwebach*

## 2 SPACES

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The Main Library benefitted from a construction project in FY16. Built in 1950, with an addition in 1980, NDSU's Main Library was renovated after the flood of 2001. In 2015 the SBHE approved a \$1.75 million project to provide a compliant and accessible entrance and renovate the central hall and main service point.

Other initiatives:

- Departmental space needs dictated the relocation of a small collection of Chemistry materials from the former H. J. Klosterman Chemistry Library to the Annex shelving facility.
- Work on the Math Emporium in the lower level began in the late fall of 2014 and was completed in August 2015.
- Bridget Burke and Alissa Kuntz worked with the Development Foundation on a proposal to renovate the furniture, blinds, and carpet in the Weber Reading Room.
- 3D printing services were moved to Room 121.
- The Health Sciences Library collection was moved from the Archives section of the West Building to the Storage Annex area of the building.
- The Architectural Library was officially renamed the "Klai Juba Wald Architectural Studies Library."
- Facilities created visitor spaces that were free (90 minutes) and others requiring a paid permit in the Archives parking lot.

## 3 SERVICES

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In FY16, the Libraries experimented with workshops, offering 25, primarily for students about services, databases, and citation management. Staff also expanded instructional offerings, seeking to strengthen services for core users.

- The Libraries adopted a new policy clarifying services available to non-affiliated users. As the use of the Main Library has grown, computers are in especially high demand. This year the Libraries severely constrained access to library computers for the public, in a policy consistent with NDUS and ITS here at NDSU.
- The Main Library welcomed the Mathematics Emporium in September 2015, which had a noticeable impact on gate counts and on full seats in the Main Library. Students now visit the Library for the newly established Graduate Learning Center, as well as for coaching in math and writing (Center for Writers). These combine to make the library a one-stop center for student success.

- Librarians consulted individually with 121 students, faculty, and staff on research, literature reviews, and grants.
- Interlibrary Loan borrowed 5,643 items for NDSU patrons and loaned 4059 items to other libraries. Membership in the Center for Research Libraries greatly expanded faculty and student access to rare primary materials through Interlibrary Loan.
- Librarians provided instruction to at least 5226 students in 252 classes (up 6% for both from FY 15).
- Over the phone, through chat, and in person, librarians answered 8573 questions from students, staff, faculty, and community members.
- Staff and liaisons attended activities in their academic departments, served as judges at history events and science fairs, staffed booths at the Pow Wow and 40<sup>th</sup> Annual Family History Workshop in Moorhead, becoming increasingly visible on campus and in the community.

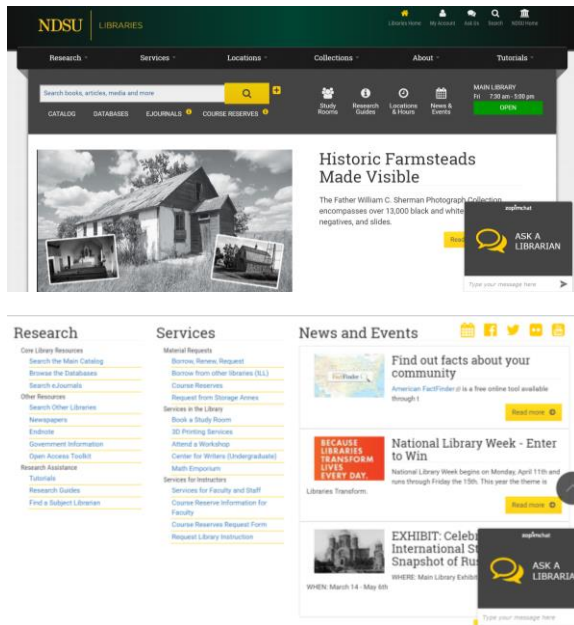


- The Libraries hosted two well-attended events as part of the Shakespeare-themed Winter Arts Fest, an annual event that engages the FM community.

## 4 COLLECTIONS, SYSTEMS, AND SCHOLARLY RESOURCES



Webpage re-design



### COLLECTIONS

In FY16 the total materials expenditure was \$3,358,333.42. The Libraries benefit especially from two named endowments for collections, the Shott fund to foster student curiosity through a leisure reading collection, and the Hansen endowment to support of undergraduate resources in engineering. In May 2016, Dr. Terrence C. Dahl and Donna Beres established the “Library - Health Sciences Endowment Fund” to support “newly acquired databases, journal and other resources that directly impact the University Libraries for the Health Sciences Collection mainly pharmacy related publications and data bases.”

### SYSTEMS

With over 95% of our materials budget spent on online content, robust technology infrastructure is key to the Libraries’ service model. Systems completed the web page redesign, coordinated the installation of a kiosk in the lobby area, and worked with the reference librarians to migrate from LibGuides to Drupal. The building renovation necessitated moving, updating, and improving public workstations and computer-based services. In conjunction with the NDSU Archives, the Systems department created a

test instance of ArchivesSpace to assist with Archives workflows and management, and prepared for the migration of the Institutional Repository to DSpace.

Infrastructure investments include shared descriptive metadata through [OCLC](#), mechanisms for managing interlibrary loan requests through [ILLiad](#), and several platforms holding home-grown digital content (Digital Horizons, NDSU Institutional Repository). Alma/Primo, an ExLibris product that serves to manage and make discoverable all our content, may be described as a next-generation discovery system in the development stage; NDSU was an “early adopter” in 2013. Library staff are active in ELUNA, the ExLibris user group. ProQuest’s purchase of Ex Libris have improved the Ex Libris infrastructure and level of service for both Alma/Primo. The Libraries Systems Office maintained and upgraded various local and hosted systems, working closely with NDSU ITS and with our NDUS partners to achieve the best functionality for our students, faculty and staff.

### DIGITAL HORIZONS

[Digital Horizons](#) is a freely available website that documents life on the northern plains with images drawn from collections throughout North Dakota and western Minnesota. NDSU is a founding member of Digital Horizons, along with Prairie Public Broadcasting and Concordia College. This year the number of contributing members grew to include ten collections around the state. NDSU contributes about 16% of the total content and added 1,995 new images to the site in FY16 (almost double FY 15). The NDSU Libraries are responsible for managing the site, and this year Marketing created a revised logo and Systems refreshed the site to improve the functionality of Digital Horizons.



## 5 BRANCH LIBRARIES AND SPECIAL COLLECTIONS

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### BUSINESS LEARNING CENTER

The Business Librarian nearly doubled the number of students taught compared to the previous year. Business Library staff answered fifty percent more questions than the previous year and student groups increased their use of the Center’s space. The Business Library also created its own Facebook page to increase awareness in the campus and community. Two widely advertised workshops open to members of the business community indicated the Center’s increasing involvement with the local business community. The Business Librarian was increasingly integrated into the College, being invited to business school strategic planning discussions. Most significantly the Business Librarian was invited to join (at no cost to NDSU Libraries) the Business in China trip with other business school faculty and staff.

### KLAI JUBA WALD ARCHITECTURAL STUDIES LIBRARY

KJWAS Library continued to provide services and support to the Architecture and Landscape Architecture program downtown. Staff acquired textual and visual materials in multiple formats, and the library drew over 1800 visitors. Staff also completed a major revision of the downtown libraries student

handbook and resurrected the KJWAS Facebook page. While in many subject areas digital resources are fast outpacing physical books and journals, for architecture and landscape architecture the need for material samples – actual physical pieces of brick or plastic or metal -- are important. The KJWAS Librarian continues to work with faculty to establish the materials collection to support the architecture and landscape architecture programs and to expand the types of resources available at KJWAS Library.

#### P. N. HAAKENSEN HEALTH SCIENCES LIBRARY

The Haakenson Health Science Library now exists both in virtual form and integrated into the Main Stacks of the NDSU Libraries, and in the person of the embedded Health Sciences Librarian, who spends time in the department on the Fargo Campus and also travels several times a semester to Bismarck to support students in the Sanford nursing program. In addition to creating a Health Sciences Library Facebook page, the Health Services Librarian was awarded a North Dakota Library Association Health Sciences Information Section grant to attend the meeting of the Midwest Chapter of the Medical Library Association and also received a Sewell Grant to attend the American Association of Colleges of Pharmacy annual meeting.

#### GERMANS FROM RUSSIA HERITAGE COLLECTION



GRHC participated in 26 outreach events throughout the state, installed a new gallery display (*Homesteads of North Dakota*), completed the fundraising and publishing process for *Sunflowers & Thistles: Bessarabian Germans Speak Out*, a new book translation, premiered the eighth documentary on Germans from Russia with Prairie Public Broadcasting, “We (Never) Don’t Forget: Germans from Russia in South America,” and started to work on the ninth. Staff also cooperated with the NDSU Press to provide additional photographs from the Father William C. Sherman Photograph Collection for the reprinting of *Prairie Mosaic: An Ethnic Atlas of Rural North Dakota*. GRHC also continued important collaboration with the Tri-County Tourism Alliance and the Friends of the Welk Homestead, serving as a resource for those communities largely settled by Germans from Russia. GRHC continues to fund most of their operations, including part-time employment for four NDSU students and Public History internship, from their endowment and merchandise sales. In FY16 the GRHC reached a record number of people with their website, as well as 252 in-person researchers from across the country and around the world.

#### INSTITUTE FOR REGIONAL STUDIES COLLECTIONS AND UNIVERSITY ARCHIVES



Archival collections related to the University’s history and to the rich heritage of our region are housed at the West Building in the Institute for Regional Studies Collections/University Archives. Almost 1300 people used the IRS/UA to conduct research for academic or personal use. Staff made fourteen presentations to the various groups, made over one hundred new finding aids available online, and received 60 new physical accessions ranging from NDSU records to personal papers documenting local and regional history. In addition IRS/UA added over 1,995 digital objects (photographs) to [Digital Horizons](#), 332 to [Flickr](#), and 37 to [HistoryPin](#). In addition to those three, they used [Facebook](#) to share images from the collections with a broader community. NDSU’s unique collections serve as laboratories for historians and others on campus, and formed the background for Archival

Practice and Theory (History 401/601) taught by IRS/UA staff in FY16 and offered as part of the Public History concentration in the Department of History, Philosophy, and Religious Studies.

*The Herbst Department Store* by Trista Raezer-Stursa, Archives Head, and John Hallberg, Archives Associate, which made extensive use of photos donated to the Archives by the Herbst family, was published. The authors made three presentations in Fargo area and were interviewed by four different media outlets.

Trista Raezer-Stursa partnered with other library staff to receive two grants. With Lisa Eggebraaten and Jylisa Doney, she (Trista, PI) received a \$5,000 grant the North Dakota Humanities Council for the North Dakota Pulitzer Prize Centennial and in collaboration with Amanda Booher and Jason Bedsaul they created a display of six exhibit panels and an interactive photograph application. With Jylisa Doney, Lisa Eggebraaten, and Merete Christianson (PI), she received a Native Voices grant from the American Library Association and the U.S. National Library of Medicine to host a traveling exhibit in fall 2017.

## RECORDS MANAGEMENT

The Libraries played a critical role in the Records Management initiative at NDSU. The Associate Director of the Libraries co-chaired the NDSU Records Management Task force, and served on a joint NDSU-State of North Dakota, ITD Records Management (NDITD Records Management) panel. The Associate Director also served as a point person for questions regarding records management issues from URCs and staff/faculty, and working with NDITD Records Management to assure compliance with North Dakota Century Code (NDCC) 54-46, NDCC 44-04-18, NDCC 12.1-11-05 and NDCC 55-02.1-05.

## 6 PARTNERS AND CONSORTIA

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The Libraries worked with campus partners and external allies to build relationships to promote and develop new services and areas of engagement.

- Librarians continued to serve as mentors for McNair Scholars, judged their poster events, and presented at McNair Meetings.
- Librarians served on the General Education Committee, the Women and Gender Studies Advisory Board, the Gunlogson Review Committee, the Research Data Working Group, the Student Success Campaign, the Records Management Task Force, the Records Management Advisory Committee, the Learning Spaces Executive Committee, the First Year Writing Committee, and NDSU Explore.
- Staff demonstrated 3D printing for Expanding Your Horizons, the NDLA Annual Conference, the Bison Bidders Bowl, and the ITS Family Outreach.
- For the first time, the Library hosted the new faculty orientation.
- Systems and Resource Acquisition, Management and Discovery worked with departments across campus to make content available in the Institutional Repository.
- Beyond the campus, librarians helped plan the fall 2016 “One Book, One Community” events, worked with the Minitex Consortium, served as Vice Chair of the Rangelands Partnership, and exhibited at the Small Business Resource Fair.

## ODIN / NDUS

The Libraries gained discounts to electronic resources through our participation in the Online Dakota Information Network (ODIN), managed through NDUS. NDUS also provided for core technology infrastructure, hosting Primo, the Libraries' discovery platform.

## TRI-COLLEGE UNIVERSITY

NDSU, Minnesota State University Moorhead, North Dakota State College of Science, M State-Moorhead, and Concordia College form the Tri-College University, which facilitates cross-registration and other shared services among institutions of higher education in the greater Fargo-Moorhead area. Library directors of the institutions met regularly over the academic year.

## 7 EVENTS AND PUBLIC PROGRAMS

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The Libraries hosted sixteen public events ranging from topical lectures to technology workshops, drawing over 500 attendees over the course of the year. The audiences included students, faculty, and community members. Highlights:

- The Open Access Task Force developed a full schedule of four programs for [Open Access Week](#) in October 2015. The Open Access Faculty Luncheon with David Ernst, director of the Center for Open Education at the University of Minnesota was well attended.
- The Exhibit Program was launched with an exhibit on the history of the library at NDSU, installed to mark our re-opening in January 2016.
- The second annual Gunlogson Endowed Scholars panel event celebrated funded research in the Institute of Regional Studies/University Archives collections.
- The Library organized presentations on topics such as Lincoln's Legacy at NDSU, Drones in Agriculture, and Immigrants Finding a Home in North Dakota.
- The Libraries celebrated the 100<sup>th</sup> anniversary of the ROTC on the NDSU campus with an exhibit drawn from the University Archives, and a short commemorative event.
- During dead and finals weeks, the library held programs to help students de-stress, including visits from therapy dogs and delivery of late-night snacks.
- The Germans from Russia Heritage Collection displayed the traveling exhibit, *Women Behind the Plow*, loaned from the Tri-County Tourism Alliance.

## 8 TASK FORCES AND WORKING GROUPS

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In addition to ongoing committees, library staff created several working groups in FY16 to address various issues. New and ongoing groups included:

Administrative Working Group (standing)  
Alma/Primo (standing)  
Exhibits (standing)  
Events (standing)

Disaster Response Manual  
Institutional Repository  
Library Internships  
Library Statistics



Policies Task Force  
Search committees (multiple)

Values Statement  
West Building Disaster Planning

## 9 STAFF ACTIVITIES

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### NEW STAFF

Steve Jeffery, Engineering Librarian  
Jennifer Johnson, Receiving / Rapid Cataloging Associate  
Shane Thielges, Reference / ILL Technician  
Maddison Melquist, Reserves / Evening Supervisor

### SERVICE AWARDS

5 years: Janine Kuntz  
10 Years: Patricia Mikkelson

Janine Kuntz received the 2016 Staff Recognition Award for her work with the STEPS to Success team.

### STAFF PRESENTATIONS

Bridget Burke, Moderator, Panel discussion with library deans and directors on changes in higher education and the way that academic libraries react or shape those changes at the ND/MD Association of College & Research Libraries (ACRL) meeting in Winnipeg.

Merete Christianson, Alicia Kubas, and Trista Raezer-Stursa, "Library Website Usability: a Case Study," North Dakota Library Association, Jamestown.

Lisa Eggebraaten and Jylisa Doney, NDSU Library's programmatic partnerships, ND/MD Association of College & Research Libraries (ACRL) meeting in Winnipeg.

Jenny Grasto, Panel Chair on institutional repository development and management, ND/MD Association of College & Research Libraries (ACRL) meeting in Winnipeg.

John Hallberg, presentation on Lost Fargo Buildings at the CHI Riverview Place Retirement community

Nicole Juve, Workshop, "Activity for Addressing Multiple Frames: Adaptable for Varying Breadth, Depth, and Discipline," Minnesota Libraries Association 2016 Academic and Research Library Division (ARLD) Day, Minneapolis.

Alicia Kubas, "The Importance of Genuine Human Intimacy: Paradoxical Interconnectivity of Sex and Fear of Death in Don DeLillo's *White Noise*," Red River Graduate Student Conference.

Janine Kuntz, Steps to Success, NDSU Teaching and Learning Conference.

Janine Kuntz, "3D Printing @ NDSU Libraries: One Year Later", North Dakota Library Association, Jamestown.

Chris Martin, “Alma Monthly Release Testing: Perspectives from Three Libraries.” Co-presentation with Thomas McNulty and Christopher Rose; Ex Libris Users of North America Annual Meeting, Oklahoma City, OK.

Chris Martin, “Alma Monthly Release Testing: Perspectives from Three Libraries.” Co-presentation with Thomas McNulty for ELUNA 2016—Highlights and Trending Topics Webinar.

Michael Miller, presentation at the North Star Chapter of Minnesota Germans from Russia, Richfield, MN

Trista Raezer-Stursa and John Hallberg, public presentations on *The Herbst Department Store* (Acadia Press) at Archives reading room and at Zandbroz Variety

Trista Raezer-Stursa and John Hallberg, presentation on Cal Olson’s photography at the CHI Riverview Place Retirement community

Trista Raezer-Stursa and Katrina Burch, presentation on entertainment in Fargo at the CHI Riverview Place Retirement community

Laura Trude “Resources for Starting a Small Business” at the North Dakota Library Association Jamestown.

Beth Twomey, Alicia Kubas, Trista Raezer-Stursa and Merete Christianson, Women’s Week, “Women at NDSU: Building a Legacy.”

Beth Twomey and Karen Peirce, Copyright and Plagiarism, NDSU Teaching and Learning Conference.

#### STAFF PROFESSIONAL AND UNIVERSITY SERVICE

Amanda Booher served on NDSU Staff Senate.

Bridget Burke served as Chair-Elect of the North Dakota / Manitoba Chapter of the Association of College & Research Libraries.

Bridget Burke served on the NDSU Institute for Regional Studies Press Editorial Board, the IT Advisory Council, and the Learning Spaces Executive Committee.

Bridget Burke and Trista Raezer-Stursa represented NDSU on the Digital Horizons board.

Merete Christianson served as Chair-Elect of the Health Sciences Information Section (HSIS) of the North Dakota Library Association.

Jylisa Doney served on the Gunlogson Grant Review Committee.

Lisa Eggebraaten served on the National Endowment for the Humanities Summer Stipend Review Committee.

John Hallberg served on the State Historical Records Advisory Board.

Nicole Juve represented NDSU in the Rangelands Partnership, serving on the Executive Committee as Vice-Chair (March 2015 - March 2016) and Chair (March 2016 – present).

Nicole Juve served the United States Agricultural Information Network (USAIN) as a member of the Awards and Honors Committee.

Alicia Kubas served the North Dakota Library Association Government Documents Round Table as Chair and Chair-Elect, September 2014-September 2015.

Alissa Kuntz served on NDSU Staff Senate.

Janine Kuntz served as a member of the STEPS to Success team.

Chris Martin Reviewer/Tester for Alma System Enhancement Voting Cycle, Ex Libris Users Group of North America (2016).

Maddison Melquist was selected to attend the Tri-College NEW (National Education for Women's) Leadership Development Institute in June at Concordia College.

Michael Miller served on the boards of the Tri-County Tourism Alliance and Pioneer Heritage Inc. (Welk Farmstead State Historic Site).

Michael Miller was Co-producer of new Germans from Russia foodways documentary, 2017, Prairie Public Broadcasting, Tri-County Tourism Alliance, GRHC.

Trista Raezer-Stursa served as chair of the Archives and Records Management Roundtable, North Dakota Library Association.

Trista Raezer-Stursa chaired the Gunlogson Grant Review Committee.

Trista Raezer-Stursa served on the Records Management Advisory Committee.

Amy Reese and Jylisa Doney served on the NDSU Research Data Working Group.

Michael Robinson co-chaired the NDSU Records Management Advisory Board.

Laura Trude served on the North Dakota Library Association Constitution and Bylaws Committee (2012-present).

Laura Trude served as chair of the Continuing Education Committee for the Midwest Medical Library Association 2014 Conference Planning Committee, 2013-14.

Beth Twomey served on the NDSU Core Undergraduate Learning Experiences (CULE) committee.

Beth Twomey served on the Women and Gender Studies Advisory Committee.

#### STAFF PUBLICATIONS

Doney, Jylisa. Review of *Maximizing the One-Shot: Connecting Library Instruction with the Curriculum*, by Jill Markgraf, Kate Hinnant, Eric Jennings, and Hans Kishel. *Behavioral & Social Sciences Librarian*, Sept. 2016, vol. 35, no. 2.

Kubas, Alicia. Review of *Ethics and Values in Librarianship: A History*, Wallace Koehler. *Journal of Academic Librarianship* May 2016: n.p. Print.

Kubas, Alicia. Review of *Libraries, Human Rights, and Social Justice: Enabling Access and Promoting Inclusion*, Paul T. Jaeger, Natalie Green Taylor, and Ursula Gorham. *Journal of Academic Librarianship* Mar. 2016: 185-86. Print.

Isern, Thomas D. and Miller, Michael M., compilers, *The Welk Homestead: A Source Book*. Center for Heritage Renewal, North Dakota State University, Fargo, Circular No.2, 2015.

Raezer-Stursa, Trista and Hallberg. John *The Herbst Department Store* (Acadia Press).

Twomey, Beth and Eggebraaten, Lisa. "What's in your Discovery Layer?: An Introduction to Format," in N. Fawley and N. Krysak (Eds.) *The Discovery Tool Cookbook: Recipes for Successful Lesson Plans*. Association of College and Research Libraries.